

# **COUN 5283 Advanced Counseling Skills & Techniques**

Midwestern State University Gordon T. & Ellen West College of Education Advanced Counseling Skills and Techniques

#### **Instructor/Contact Information:**

Name: R. Patrice Dunn, Ph.D., LPC-S, NCC

E-mail: patrice.dunn@msutexas.edu

Office Phone: 972-410-0142

Office: Room 113 (Flower Mound) Office Hours: Summer hours by appointment only

# In this Syllabi you will find:

- Content areas
- Knowledge and skills outcomes
- Methods of instruction
- Required text or reading
- Student performance evaluation criteria and procedures
- A disability accommodation policy and procedure statement

# **Instructor Response Policy:**

During the week I will respond within 12-24 hours. I will not be available on the holidays. As a professional, I seek work-life balance and encourage you to do the same. You are free to email on the weekends but I will respond no later than the 1st business day after receiving your message.

\*The MSU Clinical Mental Health and School Counseling programs require at least a B average. Cs are unacceptable, and more than 2 Cs will put you in danger of being removed from the program. Please consult the Student Handbook for more information.

#### **COVID-19:**

Scientific data shows that being fully vaccinated is the most effective way to prevent and slow the spread of COVID-19 and has the greatest probability of avoiding serious illness if infected in all age groups. Although MSU Texas is not mandating vaccinations in compliance with Governor Abbott's executive orders, we highly encourage eligible members of our community to get a vaccination. If you have questions or concerns about the vaccine, please contact your primary care physician or health care professional. Although MSU Texas is not currently requiring facial coverings, they have been an effective strategy in slowing the spread.

#### COURSE DESCRIPTION

This is a competency-based course with an experiential emphasis. The student is required to demonstrate proficiency in counseling concepts and techniques before proceeding to COUN 5293. This course may require repeating as needed as it's an essential foundational competency course.

#### **Prerequisites:**

Must have completed 24 hours, including COUN 5203, COUN 5243, COUN 5263, COUN 5273, COUN 5303, COUN 5363, and COUN 6013.

#### **COURSE RATIONALE**

Each student will integrate and apply the knowledge and techniques learned from previous counseling coursework to identify one's guiding theory of counseling and begin applying it in the process of counseling a peer, thereby ensuring competence and preparedness for Practicum.

# REQUIRED TEXTBOOK

Erford, B. T. (2020). 45 techniques every counselor should know. Hoboken: Pearson Education.

Ivey, A., Ivey, M., & Zalaquett, C. (2023). *Intentional Interviewing and counseling* (10th ed.). Boston, MA: Cengage.

#### **COURSE OBJECTIVES**

#### **Knowledge and Skill Learning Outcomes: CACREP Standards**

Upon successful completion of this course, students will learn:

- Section 2: 1.c. counselors' roles and responsibilities as members of interdisciplinary community outreach and emergency management response teams
- Section 2: 1.i. ethical standards of professional counseling organizations and credentialing bodies, and applications of ethical and legal considerations in professional counseling KPI
- Section 2: 1.j. technology's impact on the counseling profession
- Section 2: 1.k. strategies for personal and professional self-evaluation and implications for practice KPI
- Section 2: 3.h. a general framework for understanding differing abilities and strategies for differentiated interventions KPI
- Section 2: 3.i. ethical and culturally relevant strategies for promoting resilience and optimum development and wellness across the lifespan
- Section 2: 5.a. theories and models of counseling KPI
- Section 2: 5.c. theories, models, and strategies for understanding and practicing consultation
- Section 2: 5.d. ethical and culturally relevant strategies for establishing and maintaining inperson and technology-assisted relationships
- Section 2: 5.e. the impact of technology on the counseling process
- Section 2: 5.f. counselor characteristics and behaviors that influence the counseling process

- Section 2: 5.g. essential interviewing, counseling, and case conceptualization skills KPI
- Section 2: 5.h. developmentally relevant counseling treatment or intervention plans
- Section 2: 5.j. evidence-based counseling strategies and techniques for prevention and intervention KPI
- Section 2: 5.k. strategies to promote client understanding of and access to a variety of community-based resources
- Section 2: 5.1. suicide prevention models and strategies
- Section 2: 5.n. processes for aiding students in developing a personal model of counseling
- Section 2: 7.b. methods of effectively preparing for and conducting initial assessment meetings
- Section 2: 7.c. procedures for assessing risk of aggression or danger to others, self-inflicted harm, or suicide
- Section 2: 7.d. procedures for identifying trauma and abuse and for reporting abuse
- Section 5C: 1.b. theories and models related to clinical mental health counseling KPI
- Section 5C: 2.f. impact of crisis and trauma on individuals with mental health diagnoses
- Section 5C: 2.1. legal and ethical considerations specific to clinical mental health counseling
- Section 5C: 3.a. intake interview, mental status evaluation, biopsychosocial history, mental health history, and psychological assessment for treatment planning and caseload management
- Section 5C: 3.b. techniques and interventions for prevention and treatment of a broad range of mental health issues KPI
- Section 5C: 3.e. strategies to advocate for persons with mental health issues

#### **Learning Objectives**

- 1. Students will demonstrate essential interviewing, counseling, and case conceptualization skills through role play.
- 2. Students will demonstrate use of their chosen theory and techniques through counseling role play.
- 3. Students will demonstrate ethical decision making and multicultural competence through inclass discussion, activities and role-play.
- 4. Students will demonstrate an understanding of risk assessment, child protection reporting and emergency management through in-class role play and discussion.
- 5. Students will learn strategies for personal and professional self-evaluation and implications for practice.

#### **COURSE EXPECTATIONS**

The Clinical Mental Health Counseling Program, its faculty, and its students adhere to the University Code of Conduct, State of Texas licensure laws and regulations, and the American Counseling Association's Code of Ethics (2014). The program has a professional responsibility to ensure that all students display ethical, professional, and personal behaviors that comply with these guidelines. Students are strongly encouraged to review, understand, and consult the <a href="Mental-American Counseling Association website">American Counseling Association website</a> for details related to these guidelines.

Department of Counseling students are expected to demonstrate appropriate classroom behavior, consistent with their counselor-in-training roles. Counselors-in-training are expected to convey attentiveness and respect in all professional and classroom settings.

#### **Online Etiquette:**

It is expected that students use formal, professional language when corresponding online. It is expected that you use complete sentences, address one another with respect, follow the American Counseling Association's (2014) Code of Ethics, and treat all members of the class with respect.

#### **Inclusivity:**

I intend to present material and activities that are respectful. It is also my intent that students from all perspectives and diverse backgrounds be well-served by this course, that students' learning needs be addressed both in and out of class, and that students feel their unique positionality and lenses are invited to elevate our collaborative learning Your suggestions about how to improve the value of inclusivity in this course are encouraged and appreciated.

#### **Confidentiality:**

Upholding confidentiality is a major responsibility of the student. Anything discussed during supervision, online in this class, or shared by individual students about themselves is considered confidential. Please do not share any information shared with you by other students. Violation of this will result in referral to the program coordinator.

#### **Academic Dishonesty:**

Students at Midwestern State University are an essential part of the academic community and enjoy substantial freedom within the framework of the educational objectives of the institution. The freedom necessary for learning in a community so rich in diversity and achieving success toward our educational objectives requires high standards of academic integrity. Academic dishonesty has no place in an institution of advanced learning. It is each student's responsibility to know what constitutes academic dishonesty and to seek clarification directly from the instructor if necessary. Examples of academic dishonesty include, but are not limited to:

- Submission of an assignment as the student's original work that is entirely or partly the work of another person.
- Failure to appropriately cite references from published or unpublished works or print/non-print materials, including work found on the internet.
- Observing or assisting another student's work.
- Multiple Submission Submitting a substantial portion or the entire same work (including oral presentations) for credit in different classes without permission or knowledge of the instructor.
- Usage of Artificial Intelligence (AI) software, this does not include editing tools of Word or Grammarly i.e., spell check or rewriting suggestions for clarity.

#### **Statement of Disability:**

Disability Support Services (DSS) provides services to students with disabilities to ensure accessibility to university programs. DSS offers information about accommodations and disability, evaluation referral, adaptive technology training and equipment, and interpreter services for academically related purposes.

If you suspect you have a disability that is impacting your academic performance or you have prior documentation of a disability, you will need to apply and provide documentation of that disability to the

Disability Support Services. This documentation must be supplied by a licensed or certified professional to diagnose the disability in question.

The Disability Support Services office is located in Room 168 of the Clark Student Center. If you need assistance, you can also contact them at (940) 397-4140.

#### Mandatory Class Attendance: (25 pts).

Weekly attendance for this class is mandatory, with <u>no exceptions</u>. Mandatory Zoom will be 5:30 pm-6:30 pm on **Tuesday** evening. This class works to develop the verbal and non-verbal skills that you will use with your clients and requires a shared classroom space to accomplish this. In the event of an emergency, you must contact your instructor prior to class to make arrangements. *Individual circumstances will be assessed by the instructor to determine if the event is an emergency*. Points will be deducted from your grade if prior arrangements are not made. A make-up assignment is required if you miss a class for emergency purposes. You will be required to film yourself via Zoom or other means and send it via email to your faculty. The video should consist of the following discussion:

- Discuss **each skill** that was discussed in the missed class period. You should talk about:
  - o when you would use the skill with the client
  - o the purpose of the skill
  - o and give 3 examples of each skill and what it would sound like in a session with a client.
  - o For example: A reflection of feeling may sound like- "I can see how frustrated you are about...."

#### Late Work:

All papers and assignments must be turned in on the day they are due. \*No exceptions. If you have an emergency, please let me know in advance, and/or email me your assignment the same day it is due. Any late papers will be lowered \*10% per week. Late papers can only be turned in before the deadline for the following assignments. Please observe that your assignments are worth a considerable number of points and skipping even one assignment will most likely significantly lower your grade. Please begin planning your semester schedule accordingly.

# SEMESTER COURSE OUTLINE

Class Dates	Class Topics	Assignments/Reading
1. Week of June 3	*READ BEFORE CLASS	• Read Ivey: Ch. 1 -3
	*Please come to Zoom Class	<ul> <li>Read Erford Sections 1-3</li> </ul>
	prepared to discuss readings and	Discussion Board
	questions about the	Mandatory Group Meeting
	syllabus/Assignments!!	, , ,
	Review your Syllabus	
	<ul> <li>Class instructions on the</li> </ul>	
	discussion board	
	Intentional	
	Interviewing/Ethics/Multicultural	
	Competence	
	• Listening/Attending/Empathy/Ob servation Skills	
	How to give peers feedback (feedback training)	
	• Erford Section 3	
	Mandatory Group Meeting	
2. Week of June 10	Listening/Attending/Empathy/Ob servation Skills	<ul><li>Read Ivey Ch. 4-6</li><li>Read Erford Section 4</li></ul>
	How to give peers feedback	Do Discussion Board Post,
	(feedback training)	and reply
	• Erford Section 3	Mandatory Group meeting
	Mandatory Group Meeting	J T T T
	Work on assignments	
	Questions in Counseling	
	Erford Section 4	
	Work on Assignments	
3. Week of June 17	Questions in Counseling	• Read Ivey Ch. 7-8
	• Erford Section 5	Read Erford Section 5
	Work on Assignments	Discussion Board (mini-
	Mandatory Group meeting	video) Post video by
	• Encouraging/Paraphrasing/Summ	Thursday 11:59 and Reply
	arizing /Start Reflection of	to 1 Peer (pick one that
	Feeling	hasn't received feedback) by
	Observation and Reflection	Sunday.
	Feelings: Empathetic	Mandatory Group meeting
	Understanding	

Class Dates	Class Topics	Assignments/Reading
4. Week of June 24  KPI: 2.5a, 2.5g, 2.5j, and 5C.1b.	<ul> <li>The Five Stage Interview:         Integrating Skills for Creative Change     </li> <li>Focusing the Counseling Session</li> </ul>	<ul> <li>Read Ivey Ch. 9-10</li> <li>Read Erford 6</li> <li>Discussion Board</li> <li>Mandatory Group Meeting</li> <li>Turn in Theories and Techniques Paper Appendix C to TK20 and D2L</li> </ul>
5. Week of July 1	<ul> <li>Observation and Reflection         Feelings: Empathetic         Understanding</li> <li>Reflection of         Meaning/Reframing/Action         Skills</li> <li>Erford section 6</li> <li>Work on assignments</li> <li>Mandatory Group Meeting</li> </ul>	<ul> <li>Read/Review Ivey Ch.         <ul> <li>11&amp;12</li> </ul> </li> <li>Read Erford 7</li> <li>Do Discussion Mini Video         <ul> <li>Recording; Video</li> <li>submission due Thursday;</li> <li>feedback due Sunday</li> </ul> </li> <li>Group: Skills Practice</li> </ul>
6. Week of July 8  KPI: 2.5a, 2.5g, 2.5j, and 5C.1b.	<ul> <li>Integrating Skills and Theory for Effective Practice</li> <li>Erford Section 8-9</li> <li>Mandatory Group Meeting</li> </ul>	<ul> <li>Read Ivey Ch. 13-14</li> <li>Read Erford</li> <li>Mandatory Group Meeting</li> <li>Discussion Post</li> </ul>
7. Week of July 15  KPI: 2.1k, 2.3h, 2.5a, 2.5g, 2.5j, 5C.1b, and 5C.3b.	<ul> <li>Strategies for Client Responses</li> <li>Erford Section 9</li> <li>Mandatory Group Meeting</li> </ul>	<ul> <li>Read Ivey Appendix I-IV</li> <li>Read Erford Section 10</li> <li>Group Meeting</li> <li>20-minute Video and Skills Evaluation Form submit to D2L &amp; TK20 (once feedback is received from instructor).</li> </ul>
8. Week of July 22 2.1k, 2.5c, 2.5f, 2.5n, 5C.1b, and 5C.3b	Mandatory Group Meeting	<ul> <li>Read Section 11</li> <li>Discussion Board Due</li> <li>Mandatory Group Meeting</li> <li>Recorded Session Due Transcript Due in D2L</li> </ul>

Class Dates	Class Topics	Assignments/Reading
9. Week of July 29  KPI: 2.1k, 2.3h, 2.5a, 2.5g, 2.5j, 5C.1b, and 5C.3b. 2.1c, 2.1i, 2.1j, 2.1k, 2.3h, 2.3i, 2.5a, 2.5c, 2.5d, 2.5f, 2.5g, 2.5h, 2.5j, 2.5k, 2.5n, 2.7b, 2.7c, 2.7d, 5C.1b, 5C.2f, 5C.2l, 5C.3a, and 5C.3b.	Theoretical Techniques	<ul> <li>Mandatory Group         Meeting/Video Feedback</li> <li>Do Discussion Board Post,         and reply</li> <li>Reflection Paper and         Evaluation Appendix F turn         in to TK20 and D2L</li> <li>Tentative Individual Student         Post Conference</li> </ul>
10. Week of August 5	Skill/Techniques Wrap Up	Discussion Board Post, and reply

#### **EVALUATION AND ASSIGNMENTS**

\*\* ALL WRITTEN ASSIGNMENTS MUST BE SUBMITTED VIA D2L AND ALL WORK MUST BE COMPLETED USING THE LATEST APA EDITION STYLE. PLEASE NOTE SOME ASSIGNMENTS MUST ALSO BE SUBMITTED TO TK20.

#### Online Assignments and Comments: (10 pts.)

Students are required to answer questions or complete assignments (video upload) regularly related to the weekly reading. Almost every week, students will be required to answer questions about the reading or be asked to reflect on a particular topic for that week. Students may also be required to engage in short creative projects instead of questions about the readings. If there is a discussion, students are required to participate and comment on at least one other person's thread. The assignments and weekly comments are due by Sunday at 11:59 pm at the end of the week except for the last week. Follow directions to get full points each week. Late work will not be accepted (See Appendix A). 2.1c, 2.1i, 2.1j, 2.1k, 2.3h, 2.3i, 2.5a, 2.5c, 2.5d, 2.5e, 2.5f, 2.5g, 2.5h, 2.5j, 2.5k, 2.5l, 2.5n, 2.7b, 2.7c, 2.7d, 5C.1b, 5C.2f, 5C.2l, 5C.3a, 5C.3b, and 5C.3e.

#### Theories and Techniques Paper: (14 pts.)

Students will demonstrate the knowledge gained from the textbook, other sources, and academic articles throughout the course. Students must use the foundational theory they will utilize during their recorded mock counseling session. Students must appropriately describe the role of the counselor, the importance of self-awareness, and how to manage themselves within the counseling role. Students must also demonstrate knowledge of how to appropriately observe and assess the client and how to appropriately choose empirical evidence-based techniques. Students must understand the stages of the counseling process based on their theory of choice. Students must demonstrate an understanding of case conceptualization and how to assess and work with the client to create and accomplish goals. Papers must be in APA style and include a minimum of 5 peer-reviewed references. This assignment will be uploaded to TK20 and D2L (See Appendix C) KPI: 2.5a, 2.5g, 2.5j, and 5C.1b.

## Session Video and Skills Evaluation Form: (16 pts.)

Students, please review the counseling session outline. Students will record themselves via Zoom doing a 20-minute counseling session with a peer from class. Students must fill out and sign the clinical video or observation consent form for themselves and their mock client. This is to get into the habit of doing it for practicum and internship semesters. This form is located within D2L within the Advanced Counseling Templates and Guides section. Students must fill out the skills evaluation form themselves. This is a packet and needs to be turned in as a packet. Please fill out digitally aside from the signature. For this semester, you do not need a site supervisor to sign as you do not have one. Students will address informed consent before beginning the session. The student and mock client must maintain professionalism throughout the session.

The content of the session is fictional and needs to be agreed upon before recording the session. Being students, neither one of you is qualified to give actual counseling assistance, so try to avoid topics such as abuse, trauma, etc. Students will turn in their clinical video or observation consent form, and their skills evaluation packet with their parts filled out and their signature to D2L and TK20. Again, students must make sure that there is a beginning with mentioning informed consent, actual theory and technique usage during the session, and usage of open-ended questions (not just closed-ended, yes or no, questions). Please see the grading rubric to see all that needs addressed during the session. This assignment will be uploaded to TK20 and D2L (See Appendix D). KPI: 2.1k, 2.3h, 2.5a, 2.5g, 2.5j, 5C.1b, and 5C.3b.

#### **Recorded Session Transcript: (20pts.)**

Students will write out the transcript of at least 7-minutes of of their 20-minute recorded session. Students will need to use the template to see how this is to be accomplished for this assignment. Students will need to identify which counseling skills they utilized during the exchanges. Students will evaluate their use of counseling skills and techniques using the rubric. They will correct their video transcript and use the format shown in the transcript example. (See Appendix E) 2.1k, 2.5c, 2.5f, 2.5n, 5C.1b, and 5C.3b. Turn in to D2L.

#### **Reflection Paper and Evaluation: (15 pts.)**

Students will use the template within D2L to reflect on their semester. Students will introduce the assignment, discuss the counseling relationship, explore personal reactions, discuss the rationale, highlight ethics, legality, and crisis issues, reflect on their counseling session, explore multicultural and diversity issues, reflect on counseling skills, develop a professional development plan, and provide a

summary of their semester. This assignment will be uploaded to TK20 and D2L (See Appendix F). KPI 2.1i, and 5C.1b.

#### **Grade Breakdown:**

Activities	Points	
Online Assignments and Comments	10	
Mandatory attendance	25	
Theories and Techniques Paper TK 20 and D2L	14	
Session Video and Skills Evaluation Form TK 20 and D2L		
Recorded Session Transcript D2L	20	
Reflection Paper and Evaluation TK 20 and D2L	15	
Total Points:	100	

#### **Grade Classifications:**

- A = 90-100
- B = 80-89
- C = 70-79
- D = 60-69
- F = 59 or Below

## DEPARTMENT OF COUNSELING STATEMENT OF EXPECTATIONS

The counselor education program is charged with the dual task of nurturing the development of counselors-in-training and ensuring quality client care. In order to fulfill these dual responsibilities, faculty must evaluate students based on their academic, professional, and personal qualities. A student's progress in the program may be interrupted for failure to comply with academic standards or if a student's interpersonal or emotional status interferes with training-related requirements. For example, in order to ensure proper training and client care, a counselor-in-training must abide by relevant ethical codes and demonstrate professional knowledge, technical and interpersonal skills, professional attitudes, and professional character. These factors are evaluated based on one's academic performance and one's ability to convey warmth, genuineness, respect, and empathy in interactions with clients, classmates, staff, and faculty. Students should demonstrate the ability to accept and integrate feedback, be aware of their impact on others, accept personal responsibility, and be able to express feelings effectively and appropriately. For further clarification on student review and retention please refer to the handbook.

#### **Classroom Behaviors:**

Department of Counseling students are expected to demonstrate appropriate classroom behavior, consistent with their counselor-in-training roles. Counselors-in-training are expected to convey attentiveness and respect in all professional and classroom settings. Specifically, these include:

- Avoiding tardiness and late arrival to class.
- Being attentive and participative in class and online.
- Not using cell phones and text messaging during class.
- Not surfing the web, online shopping, emailing, tweeting, using instant messaging (IM) during class, or other distractions.
- Minimizing eating and disruptive snacking during class.
- Avoiding personal conversations with students during class, which are disruptive to fellow

#### STUDENT ETHICS AND OTHER POLICY INFORMATION

#### **Ethics:**

For further information about Midwestern State University's policies regarding student ethics and conduct, please contact 940-397-4135 (Student Support Services).

## **Special Notice:**

Students whose names do not appear on the class list will not be permitted to participate (take exams or receive credit) without first showing proof of registration (Schedule of Classes and Statement of Account).

## **Smoking/Tobacco Policy**

College policy strictly prohibits the use of tobacco products in any building owned or operated by MSU TEXAS. Adult students may smoke only in the outside designated-smoking areas at each location.

## **Alcohol and Drug Policy**

To comply with the Drug Free Schools and Communities Act of 1989 and subsequent amendments, students and employees of Midwestern State are informed that policies are in place which prohibit the unlawful possession, use or distribution of any illicit drugs, including alcohol, on university property or as part of any university-sponsored activity. Students and employees are also subject to all applicable legal sanctions under local, state and federal law for any offenses involving illicit drugs on university property or at University-sponsored activities.

#### **Campus Carry**

Effective August 1, 2016, the Campus Carry law (Senate Bill 11) allows those licensed individuals to carry a concealed handgun in buildings on public university campuses, except in locations the University establishes as prohibited. The new Constitutional Carry law does not change this process. Concealed carry still requires a License-to-carry permit, and openly carrying handguns is not allowed on college campuses. For more information, visit Campus Carry.

#### **Active Shooter**

The safety and security of our campus is the responsibility of everyone in our community. Each of us has an obligation to be prepared to appropriately respond to threats to our campus, such as an active aggressor. Please review the information provided by MSU Police Department regarding the options and strategies we can all use to stay safe during difficult situations. For more information, visit <u>Safety / Emergency Procedures</u>. Students are encouraged to watch the video entitled "Run. Hide. Fight." which may be electronically accessed via the University police department's webpage: <u>"Run. Hide. Fight."</u>

#### **Limited Right to Intellectual Property:**

By enrolling in this course, the student expressly grants MSU a "limited right" in all intellectual property created by the student for the purpose of this course. The "limited right" shall include but shall not be limited to the right to reproduce the student's work product in order to verify originality and authenticity, and for educational purposes.

#### **Midwestern State University Mission Statement:**

MSU is a leading public liberal arts university committed to providing students with rigorous undergraduate and graduate education in the liberal arts and the professions. Through an emphasis upon teaching, augmented by the opportunity for students to engage in research and creative activities alongside faculty and to participate in co-curricular and service programs, Midwestern State prepares its graduates to embark upon their careers or pursue advanced study. The university's undergraduate education is based upon a comprehensive arts and sciences core curriculum. The understanding that students gain of themselves, others, and the social and natural world prepares them to contribute constructively to society through their work and their private lives.

## **Midwestern State University Counseling Program Objectives:**

- Students will gain the knowledge and skills necessary to serve diverse client populations.
- Students will be prepared to engage in ethical counseling practice.
- Students will be able to use research and data to inform their counseling practice.
- Students will develop the knowledge and skills needed to diagnosis and treat a variety of mental health issues.

\*Please refer to your Clinical Mental Health student handbook, and or your practicum and internship manual located within the D2L shell for review.

#### **Desire-to-Learn (D2L):**

Extensive use of the MSU D2L program is a part of this course. Each student is expected to be familiar with this program as it provides a primary source of communication regarding assignments, examination materials, and general course information. You can log into <u>D2L</u> through the MSU Homepage. If you experience difficulties, please contact the technicians listed for the program or contact your instructor.

#### **Important Dates:**

Last day for term schedule check date on Academic Calendar.

Deadline to file for graduation check date on <u>Academic Calendar</u>.

Last Day to drop with a grade of "W" check date on Academic Calendar.

Refer to: Drops, Withdrawals & Void

## **Online Computer Requirements:**

Taking an online class requires you to have access to a computer (with Internet access) to complete and upload your assignments. It is your responsibility to have (or have access to) a working computer in this class. \*Assignments and tests are due by the due date, and personal computer technical difficulties will not be considered reason for the instructor to allow students extra time to submit assignments, tests, or discussion postings. Computers are available on campus in various areas of the buildings as well as the Academic Success Center. \*Your computer being down is not an excuse for missing a deadline!! There are many places to access your class! Our online classes can be accessed from any computer in the world that is connected to the internet. Contact your instructor immediately upon having computer trouble. If you have technical difficulties in the course, there is also a student helpdesk available to you. The college cannot work directly on student computers due to both liability and resource limitations however they are able to help you get connected to our online services. For help, log into D2L.

#### **Change of Schedule:**

A student dropping a course (but not withdrawing from the University) within the first 12 class days of a regular semester or the first four class days of a summer semester is eligible for a 100% refund of applicable tuition and fees. Dates are published in the <u>Schedule of Classes</u> each semester.

#### **Refund and Repayment Policy:**

A student who withdraws or is administratively withdrawn from Midwestern State University (MSU) may be eligible to receive a refund for all or a portion of the tuition, fees and room/board charges that were paid to MSU for the semester. However, if the student received financial aid (federal/state/institutional grants, loans and/or scholarships), all or a portion of the refund may be returned to the financial aid programs. As described below, two formulas (federal and state) exist in determining the amount of the refund. (Examples of each refund calculation will be made available upon request).

## **Grade Appeal Process:**

Update as needed. Students who wish to appeal a grade should consult the Midwestern State University MSU Catalog

Notice: Changes in the course syllabus, procedure, assignments, and schedule may be made at the discretion of the instructor.

# **RESOURCES**

- American Counseling Association. (2014). 2014 ACA Code of Ethics. Retrieved from <a href="https://www.counseling.org/resources/aca-code-of-ethics.pdf">https://www.counseling.org/resources/aca-code-of-ethics.pdf</a>
- American Psychiatric Association. (2013). *Diagnostic and statistical manual of mental disorders (5th ed.)*. Author.
- American Psychiatric Association. (2022). *Diagnostic and statistical manual of mental disorders* (5th ed. TR). <a href="https://www.appi.org/desk-reference-dsm-5-">https://www.appi.org/desk-reference-dsm-5-</a>
  tr?utm\_source=gam&utm\_medium=ad&utm\_campaign=sidead
- American Psychological Association. (2020). 2020 APA Publication Manual. Retrieved from <a href="https://apastyle.apa.org/products/publication-manual-7th-edition-spiral">https://apastyle.apa.org/products/publication-manual-7th-edition-spiral</a>
- Council for Accreditation of Counseling and Related Educational Programs. (2016). 2016

  CACREP Standards. Retrieved from <a href="https://www.cacrep.org/for-programs/2016-cacrep-standards/">https://www.cacrep.org/for-programs/2016-cacrep-standards/</a>
- United States National Library of Medicine, & National Institutes of Health. (n.d.). *National Center for Biotechnology Information*. Retrieved from <a href="https://www.ncbi.nlm.nih.gov/pmc/">https://www.ncbi.nlm.nih.gov/pmc/</a>

# **APPENDENCIES**

# Appendix A

Online Assignments and Comments (10 pts.)

# **CACREP Standards Addressed:**

2.1c, 2.1i, 2.1j, 2.1k, 2.3h, 2.3i, 2.5a, 2.5c, 2.5d, 2.5e, 2.5f, 2.5g, 2.5h, 2.5j, 2.5k, 2.5l, 2.5n, 2.7b, 2.7c, 2.7d, 5C.1b, 5C.2f, 5C.2l, 5C.3a, 5C.3b, and 5C.3e.

# Appendix C

Theories and Techniques Paper: (14 pts.)

Turn in to D2L and TK20.

<u>CACREP Standards Addressed:</u>

KPI: 2.5a, 2.5g, 2.5j, and 5C.1b.

# Grading Rubric for Theories and Technique Paper (Possible 14 pts.)

Criteria	1 Improvement Needed	2 Developing	2.75 Proficient	3.5Accomplished
Appropriately describes role of the counselor, the importance of self-awareness, and how to manage self in the counseling role.  5C.1.b	Student inaccurately describes the importance of self- awareness or demonstrates boundary violations in depiction of the counseling role.	Appropriately describes role of the counselor, the importance of self-awareness, and how to manage self in the counseling role, but lacks detail or ways to maintain self-awareness.	Appropriately describes an ethical, self-aware approach to counseling that is ethical and multicultural in nature. Student describes multiple ways to maintain self-awareness in the counseling role.	Student demonstrates an exceptional understanding of self-awareness by stating a variety of ways to maintain self-awareness, how a lack of self-awareness can hurt the counseling relationship, and demonstrates commitment to a professional, ethical, multicultural approach.
Demonstrates knowledge of how to appropriately observe and assess the client and understands how to appropriately choose empirically supported techniques.  2.5.j	Does not demonstrate knowledge of how to appropriately observe and assess the client or the importance of choosing empirically supported techniques. Student did not give any feedback to peers.	Demonstrates knowledge of how to appropriately observe and assess the client and understands the importance of appropriately choosing empirically supported techniques, but parts are missing or incomplete.	Demonstrates knowledge of how to appropriately observe and assess the client and understands the importance of appropriately choosing empirically supported techniques.	Describes thorough and specific ways of appropriately observing and assessing the client and understands the importance of appropriately choosing empirically supported techniques, providing examples of techniques that they would choose using their theory.
Student clearly understands the stages of the counseling process based on their theory of choice.  2.5.a	Student is missing major stages of the counseling process based on their theory of choice or does not understand steps in their theory of choice.	Student is missing some stages of the counseling process based on their theory of choice.	Student clearly describes the stages of the counseling process based on their theory of choice.	Student clearly describes the stages of the counseling process based on their theory of choice and integrates intake assessment procedures, assessment, case conceptualization, and empirically supported techniques.

# Midwestern State University COUN 5283 Advanced Counseling Skills and Techniques

Criteria	1 Improvement Needed	2 Developing	2.75 Proficient	3.5Accomplished
Student demonstrates an understanding of case conceptualization and how to assess and work with the client to create and accomplish goals.  2.5.g	The student does not have an adequate understanding of appropriate intake process, assessment, or case-conceptualization to help the client accomplish goals.	The student describes appropriate intake processes, and has a clear understanding of client conceptualization, but parts are missing or inadequate to help clients create and accomplish goals.	The student demonstrates an understanding of case conceptualization and how to assess and work with the client to create and accomplish goals.	The student demonstrates a detailed and accurate understanding of case conceptualization and how to assess and work with the client to create and accomplish goals.

# Appendix D

#### Session Video and Skills Evaluation Form: (16 pts.)

Turn in to TK20 and D2L.

#### **CACREP Standards Addressed:**

KPI: 2.1k, 2.3h, 2.5a, 2.5g, 2.5j, 5C.1b, and 5C.3b.

#### Session Video and Skills Evaluation Form (Form for the Professor):

Below are the skills to be evaluated and the number of times demonstrated. The form will be posted on D2L.

#### **Counseling Skills**

- Positive Regard/Genuine /Empathy
- Minimal Encouragers/Accents
- Eye Contact/Body Posture/Listening
- Active Listening
- Silence
- Restatements
- Verbal Following
- Validation
- Reflection of Feeling
- Reflection of Content/Meaning
- Limited Use of Closed Questions

#### **Theory**

- Assessment Using Theory
- Use of Techniques w/ Theory
- Managing Session Using Theory

#### **Inappropriate Items**

- Sympathy/Reassuring
- Advising
- Judging
- Educating/Teaching
- Going for the Solution
- Interrogating
- Lengthy Descriptive Statements
- "Why" questions
- Too many "How does that make you

- Minimal Use of Open-ended Questions
- Sharing-Feedback/Here-and-Now
- Requests for Clarification
- Paraphrase
- Summarization
- Acknowledge Nonverbal Bx
- Selective Attention
- Culturally Appropriate Behavior
- Pacing
- Considering Alternatives
- Observing Themes/Patterns

feel?"

- Shifting Topics
- Third Person Counseling Someone not in session
- Not giving yourself time to think
- Getting ahead of client
- Poor balance of reflections/ questions/ restatements

#### Session Video and Skills Evaluation Form (Form for the Student)

Please self-evaluate yourself as to how you did during your counseling session. Below are the skills to be evaluated. The form will be posted on D2L.

#### **Counseling Skills**

- Positive Regard/Genuine /Empathy
- Minimal Encouragers/Accents
- Eye Contact/Body Posture/Listening
- Active Listening
- Silence
- Restatements
- Verbal Following
- Validation
- Reflection of Feeling
- Reflection of Content
- Minimal Closed Questions

#### **Theory**

- Assessment Using Theory
- Use of Techniques w/ Theory
- Managing Session Using Theory

#### **Inappropriate Items**

- Sympathy/Reassuring
- Advising
- Judging
- Educating/Teaching
- Going for the Solution
- Interrogating
- Lengthy Descriptive Statements
- "Why" questions
- Too many "How does that make you

#### **Supervision**

- Open, positive discussion
- Emotionality in supervision
- Receptivity to feedback
- Participation in supervision (bring

- Open-ended Questions
- Sharing-Feedback/Here-and-Now
- Requests for Clarification
- Paraphrase
- Summarization
- Acknowledge Nonverbal Body language
- Selective Attention
- Culturally Appropriate Behavior
- Pacing
- Considering Alternatives
- Observing Themes/Patterns

#### feel?"

- Shifting Topics
- Third Person Counseling Someone not in session
- Not giving yourself time to think
- Getting ahead of client
- Poor balance of reflections/ questions/ restatements

#### content)

- Submission of all materials
- Adherence to procedures
- Fulfillment of supervision tasks

Grading Rubric for Session Video (Possible 16 Pts.) (Form for the Professor) Each skill can receive either 1 point or 0 points for a total of 16 points.

#### Skills

- Goes over informed consent
- Establishes rapport with the client
- Explores problem(s)
- Congruent verbal and nonverbal behavior
- Uses active listening
- Minimal Use of closed-ended questions / High usage of open-ended questions
- Is able to summarize what the client is saying
- Introduces Theoretical technique
- Has empathic attunement
- Has positive body language and posture
- Confronts the client when needed and/or uses self-disclosure appropriately
- Times using interventions appropriately
- Demonstrates confidence in role as counselor

•

- Demonstrates multicultural competency
- Adheres to ethical and legal standards and maintains professionalism throughout session
- Summarizes session before ending session

# Appendix E

# Recorded Session Transcript: (20 pts.):

Please Use Transcript Packet to complete this assignment. Turn in to D2L.

# CACREP Standards Addressed:

2.1k, 2.5c, 2.5f, 2.5n, 5C.1b, and 5C.3b.

# Recorded Session Transcript Grading Rubric (Possible 20 pts.)

Criteria	1 Improvement Needed	2 Developing	3 Proficient	4 Accomplished
Student provided transcript for their session.	Student provided an incomplete transcript.	Student provided a transcript with major errors.	Student provided a transcript with minor errors.	Student provided a transcript with no errors.
Student provided counselor, client, and skill identification.	Student provided one of the three necessary (counselor, client, and skill).	Student provided two of the three necessary (counselor, client, and skill).	Student provided all of the three necessary (counselor, client, and skill).	Student provided all of the three necessary (counselor, client and skill), with minor errors of template usage.
Student showed insight into skill identification by correcting skills into higher order skills.	Student only identified some skill identifications.	Student identified all skills identifications with major errors.	Student identified all skills identifications with moderate errors.	Student identified all skills identifications with minor errors.
Student identified theory and technique utilized.	Student identified theory or technique, but not both, and was incorrect.	Student identified theory or technique, but not both, and was correct.	Student identified theory and technique, but was incorrect.	Student identified theory and technique, and was correct.
Student followed the example provided	Student did not follow the template.	Student had major errors throughout assignment.	Student had moderate errors throughout the assignment.	Student had minor errors throughout the assignment.

# Appendix F

Reflection Paper and Evaluation (15 pts.)

Turn in to TK 20 and D2L.

CACREP Standards for the assignment.

KPI 2.1i, and 5C.1b.

<u>Live Interview Evaluation Rubric Clinical Mental Health Counseling, Version 1.2</u> Rubric for how you will evaluate yourself. Use template in D2L.

- Date:
- Counselor:
- Evaluator/Instructor:
- Level of Clinical Training (Pick One):
  - o Pre-clinical training; coursework only
  - o 0-12 months
  - o 12-24 months
  - o 2+ years
- Rating Scale
  - o 1=Outstanding: Strong mastery of skills and thorough understanding of concepts
  - o .75=Mastered Basic Skills at Developmental Level: Understanding of concepts/skills evident
  - o .5=Developing: Minor conceptual and skill errors; in process of developing
  - o .25=Deficits: Significant remediation needed; deficits in knowledge/skills
  - o NA=Not Applicable: Unable to measure with given data (do not use to indicate deficit)

#### Student Self-Evaluation Rubric

Criterion	1.5	1.25	.75	.5
	Outstanding	Mastered Basic Skills	Developing	Deficits
Counseling Relationship	Able to develop strong counseling relationship with client, able to successfully engage participant in treatment process. Conveys clear sense of respect for all perspectives.	Able to develop working counseling relationship; able to engage participant in majority of treatment process. Conveys respect for all perspectives.	Minor problems developing counseling relationships and connecting with client. Struggles with communicating with client different from self, including culture, age, SES, education, etc.	Significant problems with forming counseling relationships. Unable to identify and/or navigate significant diversity issues. Weakness of Relationship makes progress unlikely.

Criterion	1.5 Outstanding	1.25 Mastered Basic Skills	.75 Developing	.5 Deficits
Attention to Client Needs and Diversity	Thoughtful matching of treatment to client needs; thoughtful ability to adapt treatment to most areas of diversity and need, including education, age, culture, religion, SES, sexual orientation, ability, larger system.	Able to match treatment to client needs; adapts treatment to one or more areas of diversity and need, including education, age, culture, religion, SES, sexual orientation, ability, larger system.	Minor problems attending to client needs and/or diversity issues.	Significant problems attending to client needs and/or diversity issues; counseling progress not likely due to problems in these areas.
Explain Practice Policies	Skillful explanation of practice setting rules, fees, rights, confidentiality and its limits; uses opportunity to establish working relationship; good use of self; clearly understands practice policies.	Explains basic practice setting rules, fees, rights, confidentiality and its limits; uses opportunity to build basic rapport; understands major practice policies.	Minor problems explaining practice setting rules, fees, rights, confidentiality; nervousness may deter from forming relationship; understands most practice policies.	Significant problems explaining practice setting rules, fees, rights, and confidentiality; significant problems connecting with client; misunderstands numerous practice policies.
Consent to Treatment	Skillful job explaining counseling process in words client can understand in order to obtain consent to treat; uses opportunity to enhance counseling relationship.	Explains basic counseling process in words client can understand in order to obtain consent to treat.	Minor problem explaining counseling process in order to obtain consent to treat. Vague word choice or misses minor information.	Significant problems with obtaining consent. May not use words client understands and/or misses significant information that is necessary for client to be fully informed.

Criterion	1.5 Outstanding	1.25 Mastered Basic Skills	.75 Developing	.5 Deficits
Client Assessment	Thoughtful assessment of client and system, including biopsychosocial history, mental health history, family history; thoughtful adaptation to development level; obtains problem description from each involved party.	Clear assessment of client and system, including biopsychosocial history, mental health history, family history; adapts to development level; obtains problem description from each involved party in room.	Minor problems with assessment of client and system, missing 1-2 areas: biopsychosocial history, mental health history, family history; does not adapt to development level; obtains problem description only from certain parties.	Significant problems with assessment of client and system, missing one or more areas: biopsychosocial history, mental health history, family history; ignores developmental level; obtains only one view of problem.
Content VS Process	Thoughtful ability to distinguish content from process; able to track process while attending to content and developing at least one intervention that attends to process.	Able to distinguish content from process; able to track process while attending to content; does not begin to intervene on content when it is a process issue.	Sidetracked one or more times with content but at some point able to return focus to process	Mistakes content for significant process issue. Unable to track process and session loses impact due to focus on content.
Time Management	Outstanding use of time management from beginning to end of session; no sense of rush.	Good use of time management from beginning to end of session; ends on time.	Minor problems with timing management; no more than 5 minutes over; may have minor feeling of rush.	Significant problems with time management; session more than 5 minutes over; feels rushed.
Psychoeducation and Recovery Services	Outstanding delivery of psychoeducation al information for client diagnosed with mental health and/or substance abuse disorder; provides appropriate knowledge of recovery services.	Able to provide basic psychoeducation al information for client diagnosed with mental health and/or substance abuse disorder; knowledge of recovery services.	Minor problems with delivering psychoeducation and recovery information and/or insufficient information imparted.	Significant problems with delivering psychoeducation and recovery information; does not provide any information or provides incorrect information.

# Midwestern State University COUN 5283 Advanced Counseling Skills and Techniques

Criterion	1.5 Outstanding	1.25 Mastered Basic Skills	.75 Developing	.5 Deficits
Participation in Class Discussions	Consistently, actively supports, engages, listens and responds to peers. Takes a leading role. Participates in a meaningful way in class discussions. Stays on task.	Makes an effort to interact with peers daily but does not take a leading role. Some active participation in class discussions. Sometimes deviates from task.	Some effort to interact with peers but does not take a leading role. Minimal participation in class discussions.  Sometimes deviates from task.	Limited interaction with peers and rarely participates in class discussions and/or does not stay on task.
Writing Ability and APA	Demonstrates strong knowledge, well throughout ideas, succinct, cohesive, and in APA formatting.	Cohesive paper in mostly APA formatting	Student jumps around in formatting and content	Shows no knowledge of APA formatting

<u>Live Interview Evaluation Rubric Clinical Mental Health Counseling, Version 1.2</u> Rubric for how I will evaluate you.

- Date:
- Counselor:
- Evaluator/Instructor:
- Level of Clinical Training (Pick One):
  - o Pre-clinical training; coursework only
  - o 0-12 months
  - o 12-24 months
  - $\circ$  2+ years
- Rating Scale
  - o 1=Outstanding: Strong mastery of skills and thorough understanding of concepts
  - .75=Mastered Basic Skills at Developmental Level: Understanding of concepts/skills evident
  - o .5=Developing: Minor conceptual and skill errors; in process of developing
  - o .25=Deficits: Significant remediation needed; deficits in knowledge/skills
  - o NA=Not Applicable: Unable to measure with given data (do not use to indicate deficit)

## Instructor Evaluation Rubric

Criterion	1.5	1.25	.75	.5
	Outstanding	Mastered Basic Skills	Developing	Deficits
Evaluation of Counseling Relationship and Role	Outstanding evaluation of counseling relationship, counselor role, client responsiveness; attention to diversity issues and client acceptance of goals.	Clear evaluation of counseling relationship, counselor role, client responsiveness; attention to key diversity issues and client acceptance of goals.	Minor problems with evaluation of relationship, client responsiveness; misses minor issues.	Significant problems with evaluation of relationship, client responsiveness; misses critical issues.

Criterion	1.5	1.25	.75	.5
	Outstanding	Mastered Basic Skills	Developing	Deficits
Evaluation of Personal Reactions	Outstanding rationales for choice of intervention, theory, assessment approach. Thoughtful analysis of intervention consistency with model, congruency with client's cultural context.	Clear rationales for choice of intervention, theory, assessment approach. Clear analysis of intervention consistency with model, congruency with client's cultural context.	Vague or unclear rationales for choice of intervention, theory, assessment approach. Vague analysis of intervention consistency with model, congruency with client's cultural context.	Problematic or unsupportable rationales for choice of intervention, theory, assessment approach. Poor analysis of intervention consistency with model, congruency with client's cultural context.
Evaluation of Legal & Ethical Issues	Outstanding analysis of attention to legal, ethical issues; able to identify points that could have been better dealt with; able to provide thoughtful rationales for ethical decisions.	Clear analysis of attention to legal, ethical issues; able to identify any major issues and how to manage better in future; able to provide rationales for ethical decisions.	Minor problems with analysis of attention to legal, ethical issues; unable to identify one or more problem areas; unclear rationales for ethical decisions.	Significant problems with analysis of attention to legal, ethical issues; unable to identify a critical problem area; poor rationales for ethical decisions.
Evaluation of Socio-cultural and Equity Issues	Thoughtful understanding of diversity, equity and advocacy issues. Includes some proposed advocacy effort.	Clear understanding of diversity and equity and advocacy issues.	Minor problems or missed 1-2 issues related to diversity, equity, and/or advocacy.	One or more significant issues not addressed.
Evaluation of Clinical Skill	Outstanding insight into own strengths, weaknesses, effectiveness in session, without over- or understating.	Clear insight into major strengths, weaknesses, effectiveness in session.	Vague or unclear description of strengths, weaknesses, effectiveness in session. Minor problems over- or understating.	Significant problems assessing own clinical ability or effectiveness. Unable to identify key issues.

Criterion	1.5	1.25	.75	.5
Criterion	Outstanding	Mastered Basic Skills	Developing	Deficits
Plan and Priorities	Outstanding plan for improvement that is detailed; prioritizing of areas of improvement reveals clear insight into self and counseling process.	Clear plan for improvement that is sufficiently detailed; prioritizing of areas of improvement reveals useful insight into self and counseling process.	Minor problems with plan for improvement; prioritizing reveals some lack of insight into self and counseling process.	Significant problems with plan for improvement; prioritizing reveals significant lack of insight into self and counseling process.
Quality of Writing	Engaging professional writing style that is clear, concise, and smooth; maintains professional voice; minor and few grammatical errors.	Clear, concise professional writing; maintains professional voice; minor and few grammatical errors.	Minor problems with writing style and/or grammar; vague or wordy; does not maintain professional voice.	Significant problems with writing; ideas not clearly communicated due to writing ability; numerous grammatical errors.
Participation in Class Discussions	Consistently, actively supports, engages, listens and responds to peers. Takes a leading role. Participates in a meaningful way in class discussions. Stays on task.	Makes an effort to interact with peers daily but does not take a leading role. Some active participation in class discussions. Sometimes deviates from task.	Some effort to interact with peers but does not take a leading role. Minimal participation in class discussions.  Sometimes deviates from task.	Limited interaction with peers and rarely participates in class discussions and/or does not stay on task.
Professional Identity	Demonstrates vast understanding of self within professional identity and the complexities of boundaries.	Demonstrates basic understanding of self within professional identity and the complexities of boundaries.	Minor problems navigating professional identity, boundaries, and the self.	Limited ability to process professional identity, boundary issues, or self- awareness issues present.
APA Format	No more than one or two minor APA errors; overall, follows general format.	Few and minor APA errors; overall, follows general format.	Numerous APA errors that are distracting; numerous inconsistencies.	Significant problem following APA style; numerous problems in several areas.

I have abided by the Midwestern State University Code of Academic Integrity on the above assignments.