

# Course Syllabus: Leadership Roles College of Robert D. & Carol Gunn College of Health Sciences & Human Services NURS 3721/ NURS 3723 Fall 2023

Contact Information

Instructor: Beth Arnold MSN, CNS, RN Office: Remote Office hours: Monday, Wednesday and Thursday 9AM – 10AM and by appointment Cell Phone: 940-781-3653 E-mail:Elizabeth.arnold@msutexas.edu

### Course Description

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This course emphasizes leadership and management theories in communication and conflict resolution, budgeting, human resource management, quality improvement, risk management, change, delegation, decision making, and management ethics. Clinical experiences focus on management of issues and interactive observation of leaders and managers in a variety of settings. AACN Essentials: For further information regarding the AACN Essentials identified for each course objective, refer to: <u>The Essentials of Baccalaureate</u> <u>Education for Professional Nursing Practice</u>

Clinical Objectives			
Upon completion of this course the student should be able to:	AACN	DEC	
1. Lead safety and quality improvement activities as part of the interdisciplinary team using teamwork and collaboration	II,III,IV,V,VI,VII,IX.	IA,IB,IC,IIA,IIB,IIC,IID,IIE,IIF,IIG, IIH, IIIA,IIIB,IIIC,IVA,IVB,IVC,IVD,IV F.	
2. Monitor institutional, professional and health policy to adhere to standards of practice within ethical and legal precepts.	II,III,IV,V,VI,VIII.	IA,IB,IC,ID,IIB,IIC,IID,IIIA,IIIB,IV A,IVD,IVF.	
3. Utilize clinical judgment and evidence-based practice to support communication and professionalism, and enhance patient-centered care, patient education, and health	II, III,IV,V,VI,VII,VIII,IX.	IA,IB,IC,IIB,IIC,IID,IIE,IIIB,IVA,I VB,IVC,IVD.	

promotion.		
	Course Objectives	
1. Integrate concepts from leadership and management, resource management, and communication theories in the provision of patient- centered care.		IA,IB,IC,IIB,IIC,IID,IIE,IIIB,IVA,I VB,IVC,IVD.
2. Practice within a framework of professionalism, and ethical and legal precepts applicable to the nurse as leader, delegator, advocate, and coordinator and manager of health care organizations.	II,III,IV,V,VI,VII,VIII,IX.	IB,IC,IID,IIE,IVA,IVB,IVD.

Textbook & Instructional Materials

Yoder-Wise, P.S. (2019) Leading and managing in nursing 7th edition St Louis, Missouri: Elsevier Mosby

Harvard Business Review (2017). HBR guide to emotional intelligence. Boston, MA: Harvard Business Review Press.

# Student Handbook

Refer to: Student Handbook 2023-24

### Academic Misconduct Policy & Procedures

Academic Dishonesty: Cheating, collusion, and plagiarism (the act of using source material of other persons, either published or unpublished, without following the accepted techniques of crediting, or the submission for credit of work not the individual's to whom credit is given). Additional guidelines on procedures in these matters may be found in the Office of Student Conduct.

### Grading

Table 1: Points allocated to each assignment

Assignments	Course %
Discussion Boards X 8	20%
Scholarly Papers X 4	40%
Group Presentation	10%
Nursing Organization Review	10%
Individual PPT Presentation	10%
Professional Development Plan	10%
Total Points	100

Table 2: Total points for final grade. There will be no rounding of grades.

Grade	Points
А	90 to 100
В	80 to 89
С	79 to 74
D	65 to 73
F	64 and below

Projects Required

Assignments vary in each module and each assignment has its own rubric for completion and grading. Written work is to be completed and submitted electronically in the appropriate assignment (drop box) on D2L and submitted by assigned due date and time. An overall average of at least 74% is required to pass this course. Faculty reserves the right to make changes at any time to this syllabus. Students are to be accountable for all communications sent by faculty on Desire 2 Learn; therefore, you **must** check the site for announcements, assignments, and messages. Faculty prefers students use email as a means to make a specific request or to ask for content clarification. Virtual and phone appointments are available upon request. All assignments are run through Turn-it-In for a similarity plagiarism score. Scores above 20% similarity will receive a 30-point deduction. Students may revise and resubmit as many times as needed before the due date and time. Only the last submission will be graded.

## **Discussion Board**

You must post a substantive response to each of the required questions. A substantive response is constructive and adds value to the weekly discussions. Substantive responses should be at least 150 words in length. Rarely should each require more than 250 words. Your responses need to reflect critical thought and demonstrate an understanding of the relevant concepts. All factual knowledge must be supported with appropriate citation of source. Response to the discussion board questions must be posted by 10:59 PM CST of the due date on the Discussion Board section in the appropriate Discussion Question thread as stated in the course outline. Initial discussion responses posted more than 2 days late and or in the wrong thread will not be accepted. Initial postings will receive a 10 percent deduction for each day late and will not be accepted if posted more than 2 days late. It is the responsibility of the student to post the assignment on the correct thread by 10:59 PM CST on or prior to the due date. Participation in the classroom discussion is required. In addition to posting your Initial response to the discussion guestions you must post a substantive comment to at least two of your classmate's posts. Peer post may be made anytime during the week but must be made prior to the close of the week before the due date and time. Peer Posts made after the due date and close of the week will not be accepted for credit.

#### Late Work

Assignments more than two days late will not be accepted. Assignments submitted late which is within two days of the due date will receive a ten point deduction for each day they are late.

### **Important Dates**

Last Day to drop with a grade of "W:" is October 30, 2023 Refer to: <u>Drops, Withdrawals & Void</u>

#### **Desire-to-Learn (D2L)**

Extensive use of the MSU D2L program is a part of this course. Each student is expected to be familiar with this program as it provides a primary source of communication regarding assignments, examination materials, and general course information. You can log into D2L through the MSU Homepage. If you experience difficulties, please contact the technicians listed for the program or contact your instructor.

### **Online Computer Requirements**

Taking an online class requires you to have access to a computer (with Internet access) to complete and upload your assignments. It is your responsibility to have (or have access to) a working computer in this class. *Assignments and tests are due by the due date, and personal* 

computer technical difficulties will not be considered reason for the instructor to allow students extra time to submit assignments, tests, or discussion postings. Computers are available on campus in various areas of the buildings as well as the Academic Success Center. Your computer being down is not an excuse for missing a deadline!! There are many places to access your class! Our online classes can be accessed from any computer in the world which is connected to the internet. Contact your instructor immediately upon having computer trouble If you have technical difficulties in the course, there is also a student helpdesk available to you. The college cannot work directly on student computers due to both liability and resource limitations however they are able to help you get connected to our online services. For help, log into D2L.

### **Instructor Class Policies**

Instructor Drop. An instructor may drop a student any time during the semester for excessive absences, for consistently failing to meet class assignments, for an indifferent attitude or for lack of engagement in the online learning environment. For example, failure to participate in online discussions as schedule and on time is considered being absent. Prior to dropping a student from the class, the instructor must give the student a verbal or written warning. An instructor's drop of a student takes precedence over the student-initiated course drop at a later date. The instructor will assign a grade of WF or F the 6<sup>th</sup> week of a 10 week summer term. After this time, the grade will be an F. The date the Office of the Registrar receives the instructor drop form is the official drop date. RN Transition students must complete all nursing courses within a two year period of time beginning with the first nursing course. RN Transition students must maintain enrollment in at least two courses per semester. If a student does not maintain enrollment for one semester they will be placed on inactive status. If a student were to withdraw for a second time from the same and or any nursing course and or received a second D or F in the same and or any nursing course, even if the student has repeated a course and received a grade of C or above the student will be dismissed from the program.

# Change of Schedule

A student dropping a course (but not withdrawing from the University) within the first twelve class days of a regular semester or the first four class days of a summer semester is eligible for a 100% refund of applicable tuition and fees. Dates are published in the **Schedule of Classes** each semester.

### **Refund and Repayment Policy**

A student who withdraws or is administratively withdrawn from Midwestern State University (MSU) may be eligible to receive a refund for all or a portion of the tuition, fees and room/board charges that were paid to MSU for the semester. HOWEVER, if the student received financial aid (federal/state/institutional grants, loans and/or scholarships), all or a portion of the refund may be returned to the financial aid programs. As described below, two formulas (federal and state) exists in determining the amount of the refund. (Examples of each refund calculation will be made available upon request).

# **Disability Support Services**

Midwestern State University is committed to providing equal access for qualified students with disabilities to all university courses and programs, and by law all students with disabilities are guaranteed a learning environment that provides reasonable accommodation of their disability. This guarantee is provided through Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act. The ADA reads: "No qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subject to discrimination by any such entity." The Director of Disability Support Services serves as the ADA Coordinator and may be contacted at (940) 397-4140, TDD (940) 397-4515, or 3410 Taft Blvd., Clark Student Center 168.

## **College Policies**

Campus Carry Rules/Policies

Refer to: <u>Campus Carry Rules and Policies</u>

Smoking/Tobacco Policy

College policy strictly prohibits the use of tobacco products in any building owned or operated by WATC. Adult students may smoke only in the outside designated-smoking areas at each location.

Alcohol and Drug Policy

To comply with the Drug Free Schools and Communities Act of 1989 and subsequent amendments, students and employees of Midwestern State are informed that strictly enforced policies are in place which prohibits the unlawful possession, use or distribution of any illicit drugs, including alcohol, on university property or as part of any university-sponsored activity. Students and employees are also subject to all applicable legal sanctions under local, state and federal law for any offenses involving illicit drugs on University property or at University-sponsored activities.

### **Grade Appeal Process**

Students who wish to appeal a grade should consult the Midwestern State University <u>Undergraduate Catalog</u>

# Notice

Changes in the course syllabus, procedure, assignments, and schedule may be made at the discretion of the instructor.

	Course Schedule	
Week or	Weekly Objectives	Assignment
Module	(To be completed as independent study, building upon prior	Due Date
	knowledge. Self-determined competence)	Graded submissions
Week 1	ASSIGNED READINGS AND RESOURCES:	Discussion Post #1
	Textbook:	Due Friday by 10:59
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7th	pm
	edition:	
	1. Chapter 1 "Leading, Managing, and Following" pgs. 2-19	
	2. Chapter 5 "Gaining Personal Insight: The Beginning of Being a	
	Leader" pgs. 77-88	
	Videos:	
	1. Key Skills and Competencies of a Nurse Leaders:	
	https://www.youtube.com/watch?v=aSsZU_0g7m0	
	2. Nursing Leadership Styles. Which is your style?:	
	https://www.youtube.com/watch?v=N79rpvb4dHk	
	3. What's Love got to do with it? Leadership in a New Era of	
	Healthcare: <a href="https://www.youtube.com/watch?v=Ut0vgq3zbiY">https://www.youtube.com/watch?v=Ut0vgq3zbiY</a>	
	Journal Articles:	
	Cummings, G.G., MacGregor, T., Davey, M., Lee, H., Wong, C.A.,	
	Lo, E., Muise, M., & Stafford, E. (2010). Leadership styles and	
	outcome patterns for the nursing workforce and work	
	environment: A systematic review. International Journal of	
	Nursing Studies, 47, 363-385.	
	Downey, M., Parslow, S., & Smart, M. (2011). The hidden treasure	
	in nursing leadership: Informal leaders. Nursing Management, 19,	
	517-521.	
	Murphy, L.G. (2012). Authentic leadership: Becoming and	
	remaining an authentic nurse leader. Journal of Nursing	
	Administration, 42, 507-512	
Week 2	ASSIGNED READINGS AND RESOURCES:	Scholarly Paper #1
	Textbook:	Due Sunday by 10:59
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7 <sup>th</sup>	pm
	edition:	
	1. Chapter 3 "Legal and Ethical Issues" pgs. 32-61	
	Journal Articles:	
	Cooper, R. W., Frank, G. L., Hansen, M. M., & Gouty, C. A. (2004).	
	Key ethical issues encountered in healthcare organizations: the	
	perceptions of staff nurses and nurse leaders. JONA: The Journal	
	of Nursing Administration, 34(3), 149-156.	
	Jonhstone, M. J., Da Costa, C., & Turale, S. (2004). Registered and	
	enrolled nurses' experiences of ethical issues in nursing	
	practice. Australian Journal of Advanced Nursing, The, 22(1), 24.	
	Storch, J., Makaroff, K. S., Pauly, B., & Newton, L. (2013). Take me	

# **Course Schedule**

nurse leaders. Nursing ethics, 2Mihyun Park, M. S. N. (2009). Epractice. Journal of Nursing LawVideos:Ethical Issues In Nursing: IntrodDecision Makinghttps://www.youtube.com/waNursing Ethics: Understandinghttps://www.youtube.com/waLegal vs Ethic (with examples)https://www.youtube.com/waLegal vs Ethic (with examples)https://www.youtube.com/waWeek 3ASSIGNED READINGS AND RESTextbook:Yoder-Wise, P.S. (2019) Leadiredition:1. Chapter 9 "Power, Politics, aJournal Articles:1. Matthews, J. (2012). Role ofadvocating for the nursing professional development, 36(3. Brewington, J., & Godfrey, Nin nursing initiative. The Reseafor Nursing, 41(3), 201.Week 4ASSIGNED READINGS AND RESTextbook:	thical issues in nursing v, 13(3), 68. Juction: Concepts, Values, and t <u>ch?v=9VRPMJUyE7Y</u>
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	g and managing in nursing, 7 <sup>th</sup> by 10:59 pm and
edition:	Peer response Due by
1. Chapter 7 "Leading, Managing and States 1. Chapter 7 "Leading and States 1. Chapter 7 "Leading and States 1. Chapter 7. Chapter 7	ng, and Following" pgs. 2-19 Sunday 10:59 pm
Videos:	
1. The Leader Within- Leadersh	ip Emotional Intelligence :
https://www.youtube.com/wa	tch?v=nyxnpHknKUU
2. Developing Emotional Intelli	gence? :
https://www.youtube.com/wa	-
3. Workplace Violence Prevent	
https://www.youtube.com/wa	-
Journal Articles:	
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	tolligence and team culture lournal
of nursing management, 29(2),	telligence and team culture. <i>Journal</i>
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3. Reynolds, S. S. (2021). How t	229-239. nal Intelligence an Important Trait rs?. <i>Nursing Clinics, 55</i> (1), xiii-xiv.
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4. Sun, H., Wang, S., Wang, W.,	229-239. nal Intelligence an Important Trait rs?. <i>Nursing Clinics, 55</i> (1), xiii-xiv. o win friends and influence
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Week 5	ASSIGNED READINGS AND RESOURCES:	Discussion Post #3
Week 5	Textbook:	Initial Post due by
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7th	Friday 10:59 pm and 2
	edition:	peer responses are
	1. Chapter 4 "Cultural Diversity and Inclusion in Health Care" pgs.	due by Sunday 10:59
	62-76	
	Videos:	pm
	1. Cultural Competence:	
	https://www.youtube.com/watch?v=QKDMxLZHhPA	
	2. Becoming a Culturally Competent Nurse	
	https://www.youtube.com/watch?v=r62Zp99U67Y	
	3. The Importance of Cultural Competence in Healthcare:	
	https://www.youtube.com/watch?v=9wfgJ4oWouE	
	Journal Articles:	
	Marcelin, J. R., Siraj, D. S., Victor, R., Kotadia, S., & Maldonado, Y.	
	A. (2019). The impact of unconscious bias in healthcare: how to	
	recognize and mitigate it. The Journal of infectious diseases,	
	220(Supplement_2), S62-S73.	
	Weech-Maldonado, R., Dreachslin, J. L., Epané, J. P., Gail, J.,	
	Gupta, S., & Wainio, J. A. (2018). Hospital cultural competency as	
	a systematic organizational intervention: Key findings from the	
	national center for healthcare leadership diversity demonstration	
	project. Health care management review, 43(1), 30-41.	
	McCalman, J., Jongen, C., & Bainbridge, R. (2017). Organisational	
	systems' approaches to improving cultural competence in	
	healthcare: a systematic scoping review of the literature.	
	International journal for equity in health, 16(1), 1-19.	
	Booysen, L. A., & Gill, P. (2020). Creating a Culture of Inclusion	
	Through Diversity and Equity. In Management and Leadership	
	Skills for Medical Faculty and Healthcare Executives (pp. 135-144).	
	Springer, Cham.	
	Website:	
	https://qsen.org/competencies/pre-licensure-ksas/	
Week 6	ASSIGNED READINGS AND RESOURCES:	Individual PPT
	Textbook:	presentation Due by
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7 <sup>th</sup>	Sunday 10:59 pm
	edition:	
	Chapter 23	
	Journal Articles:	
	National Patient Safety Goals PDF	
	National Patient Safety Foundation. Free from harm: Accelerating	
	patient safety improvement fifteen years after To Err Is Human.	
Week 7	ASSIGNED READINGS AND RESOURCES:	Scholarly Paper #2
	Textbook:	Due by Sunday 10:59
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7 <sup>th</sup>	pm
	edition:	
	1. Chapter 24 "Translating Research into Practice" pgs. 428-450	
	Journal Articles:	
	Stetler, C. B., Brunell, M., Giuliano, K. K., Morsi, D., Prince, L., &	
	Newell-Stokes, V. (1998). Evidence-based practice and the role of	

	nursing leadership. JONA: The Journal of Nursing Administration, 28(7/8), 45-53. Bianchi, M., Bagnasco, A., Bressan, V., Barisone, M., Timmins, F., Rossi, S., & Sasso, L. (2018). A review of the role of nurse leadership in promoting and sustaining evidence-based practice. Journal of Nursing Management, 26(8), 918-932. Friesen, M. A., Brady, J. M., Milligan, R., & Christensen, P. (2017). Findings from a pilot study: Bringing evidence-based practice to the bedside. Worldviews on Evidence-Based Nursing, 14(1), 22-34. Cullen, L., Hanrahan, K., Farrington, M., Anderson, R., Dimmer, E., Miner, R., & Rod, E. (2020). Evidence-Based Practice Change Champion Program Improves Quality Care. The Journal of Nursing Administration   JONA, 50(3), 128-134. Videos: What is Evidence Based Practice? https://www.youtube.com/watch?v=IgHv4kFZn3s What Is Evidence-Based Practice in Nursing? https://www.youtube.com/watch?v=2pJvBNszxIU Levels of Evidence	
	https://www.youtube.com/watch?v=OaOzXEWIXY4	
Week 8	See Resources Posted in course. Website: https://qsen.org/competencies/pre-licensure-ksas/	Group Presentation Due Friday 10:59 pm: peer responses due Sunday 10:59 pm
Week 9	ASSIGNED READINGS AND RESOURCES:	Scholarly Paper #3
	Textbook: Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7th edition: 1. Chapter 1 "Leading, Managing, and Following" pgs. 1-19 2. Chapter 17 "Delegating: Authority, Accountability, and Responsibility in Delegation Decisions" pgs. 298-319 3. Chapter 28 "Developing the Role of Leader" pgs. 495-509 Journal Articles: Demirhan, B. S. (2020). The Effect of Leadership Behaviours of Nurse Managers on Nurses' Work Motivation. International Journal of Caring Sciences, 13(1), 381-391. Kirkham, L. (2020). Understanding leadership for newly qualified nurses. Nursing Standard, 35(12). Robbins, B., & Davidhizar, R. (2020). Transformational leadership in health care today. The Health Care Manager, 39(3), 117-121. Lucas, B. (2019). Developing the personal qualities required for effective nurse leadership. Nursing Standard, 34(12), 45-50. Videos: How to do a research interview https://www.youtube.com/watch?v=9thYjAKww Semi-structured interviews guide I semi-structured interview protocol https://www.youtube.com/watch?v=8z8XV1S7548 Tips for Conducting an Effective Interview https://www.youtube.com/watch?v=M_70RSHvqPM	Due by Sunday 10:59 pm

	How to Interview "Almost" Anyone	
	https://www.youtube.com/watch?v=WDOQBPYEaNs	
Week 10	ASSIGNED READINGS AND RESOURCES:	Discussion Post #4
	Textbook:	Due Friday by 10:59
	Yoder-Wise, P.S. (2019) Leading and managing in nursing,	pm and peer
	7 <sup>th</sup> edition:	responses due Sunday
	Chapter 6: Being an Effective Follower	by 10:59 pm
	Exercise 6.1 Page 93	
Week 11	ASSIGNED READINGS AND RESOURCES:	Discussion Post #5
	Textbook:	Due Friday by 10:59
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7 <sup>th</sup>	pm and peer
	edition:	responses due Sunday
	1. Chapter 18 "Leading Change" pgs. 320-335	by 10:59 pm
	2. Chapter 19 "Building Effective Teams" pgs. 336-357	
	Videos:	
	1. Marian Altman Discusses Innovation and how nurses can be	
	change agents:	
	https://www.youtube.com/watch?v=3p5RpKS0J5A	
	2. Lewin's Process Model of Change Theory?:	
	https://www.youtube.com/watch?v=2OKqnFnPdRE	
	3. Understanding Transitions in the Change Process:	
	https://www.youtube.com/watch?v=U4kFQa0QeG4	
	4. Kotter's 8 Steps for Change:	
	https://www.youtube.com/watch?v=mdLXUApmhsg	
	Journal Articles:	
	DuBose, B. M., & Mayo, A. M. (2020, November). Resistance to	
	change: A concept analysis. In <i>Nursing Forum</i> (Vol. 55, No. 4, pp. 631-636).	
	Velmurugan, R. (2017). Nursing issues in leading and managing	
	change. International Journal of Nursing Education, 9(4), 148-151.	
	Faupel, S., & Süß, S. (2019). The effect of transformational	
	leadership on employees during organizational change–an	
	empirical analysis. <i>Journal of Change Management</i> , 19(3), 145-	
	166.	
Week 12	ASSIGNED READINGS AND RESOURCES:	Scholarly Paper #4
	Textbook:	Due by Sunday 10:59
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7 <sup>th</sup> edition:	pm
	1. Chapter 13 "Staffing and Scheduling" pgs. 215-236	
	Videos:	
	Beyond Nurse Staffing Ratios, Creating A New Reality	
	https://www.youtube.com/watch?v=Jr2VyKFbhcg	
	Safe Staffing Ratios Protect Patients	
	https://www.youtube.com/watch?v=r0bAiKiRkKQ	
	Nurse Staffing and Patient Acuity	
	https://www.youtube.com/watch?v=fAk8g7Ah22I	
	Journal Articles:	
	1. Carlisle, B., Perera, A., Stutzman, S. E., Brown-Cleere, S.,	
	1. Calliste, D., Felela, A., Stutzillall, S. E., BIOWII-Cleere, S.,	1

	Textbook:	Due Friday by 10:59
Week 15	ASSIGNED READINGS AND RESOURCES:	Discussion Post # 7
	https://www.youtube.com/watch?v=22LGzSisSLY	
	You're Always On: Your Career Development Cycle	
	https://www.youtube.com/watch?v=Xf0gYcEhols	
	A Professional Development Plan to Level-up Your Life	
	Videos:	
	1. Chapter 27 "Managing Your Career" pgs. 476-494	pm
	edition:	
	Yoder-Wise, P.S. (2019) Leading and managing in nursing, 7 <sup>th</sup>	Due By Thursday 10:5
WEEK 14	Textbook:	Development Plan
Week 14	ASSIGNED READINGS AND RESOURCES:	Professional
	management. <i>Journal of nursing management</i> , <i>26</i> (8), 902-917.	
	nursing professionals: implications for nursing	
	An integrative review on conflict management styles among	
	3. Labrague, L. J., Al Hamdan, Z., & McEnroe-Petitte, D. M. (2018).	
	383-388.	
	manager leadership skills, conflict management, and unit teamwork. <i>JONA: The Journal of Nursing Administration</i> , 48(7/8),	
	2. Grubaugh, M. L., & Flynn, L. (2018). Relationships among nurse	
	nursing. Journal of nursing management, 18(2), 145-156.	
	communication causes, costs, benefits and interventions in	
	1. Brinkert, R. (2010). A literature review of conflict	
	Journal Articles:	
	https://www.youtube.com/watch?v=lnklt_WNick	
	3. Communication in Leadership:	
	https://www.youtube.com/watch?v=Zex9Mtfn2V0	
	2. Conflict Management:	
	https://www.youtube.com/watch?v=9VWnyRZ0PmU	
	1. Interpersonal Conflict Management Strategies:	
	Videos:	
	2. Chapter 9 "Power, Politics, and Influence" pgs. 141-158	
	1. Chapter 8 "Communication and Conflict" pgs. 123-140	by 10:59 pm
	7 <sup>th</sup> edition:	responses due Sunday
	Yoder-Wise, P.S. (2019) Leading and managing in nursing,	pm and peer
	Textbook:	Due Friday by 10:59
Week 13	ASSIGNED READINGS AND RESOURCES:	Discussion Post 6
Week 12		Discussion Deat C
	e2036469.	
	Nurse Burnout in the US. JAMA network open, 4(2), e2036469-	
	M., & Ali, M. K. (2021). Prevalence of and Factors Associated With	
	3. Shah, M. K., Gandrakota, N., Cimiotti, J. P., Ghose, N., Moore,	
	1240.	
	care during the pandemic. <i>British Journal of Nursing</i> , 29(21), 1238-	
	2. Hill, B. (2020). Changes to nurse-to-patient ratios in intensive	
	metrics. <i>Journal of Neuroscience Nursing</i> , <i>52</i> (2), 78-83.	
	to examine nurse staffing ratios and quality of care	

	7 <sup>th</sup> edition:	responses due Sunday
	1. Chapter 2 "Clinical Safety: The Core of Leading, Managing, and	by 10:59 pm
	Following" pgs. 20-31	
	2. Chapter 10 "Healthcare Organizations" pgs. 159-175	
	Videos:	
	1. IHI's Patient Safety Essentials:	
	https://www.youtube.com/watch?v=GyBJms7EXDQ	
	2. Intro to The Joint Commission- Inside the Survey and Beyond	
	the	
	Standards: https://www.youtube.com/watch?v=RIGsy0J5ydA	
	3. Establishing a Culture of Patient Safety:	
	https://www.youtube.com/watch?v=VVIRcJ9cmT4	
	4. Creating a Safety Culture:	
	https://www.youtube.com/watch?v=45sTAccfyZQ	
	Journal Articles:	
	1. Lal, M. M., & Pabico, C. G. (2021). Magnet <sup>®</sup> and Pathway:	
	Partners for Nursing Excellence. JONA: The Journal of Nursing	
	Administration, 51(4), 175-176.	
	2. Jha, A. K. (2018). Accreditation, quality, and making hospital	
	care better. <i>Jama</i> , <i>320</i> (23), 2410-2411.	
	3. Ellerbe, S., & Regen, D. (2012). Responding to health care	
	reform by addressing the Institute of Medicine report on the	
	future of nursing. JONA's Healthcare Law, Ethics and	
	Regulation, 14(4), 124-128.	
Week 16	ASSIGNED READINGS AND RESOURCES:	Discussion Post # 8
	Textbook:	Due Wednesday by
	Yoder-Wise, P.S. (2019) Leading and managing in nursing,	10:59 pm
	7 <sup>th</sup> edition	No Peer Reponses due
	*** Note course closes at Midnight and you will not have access-	this week.
	No Late Submissions***	