

Course Syllabus: Leadership Roles College of Robert D. & Carol Gunn College of Health Sciences & Human Services NURS 3721/ NURS 3723 Spring 2024

Contact Information

Instructor: Beth Arnold MSN, RN

Office: Remote

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Course Description

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This course emphasizes leadership and management theories in communication and conflict resolution, budgeting, human resource management, quality improvement, risk management, change, delegation, decision making, and management ethics. Clinical experiences focus on management of issues and interactive observation of leaders and managers in a variety of settings. AACN Essentials: For further information regarding the AACN Essentials identified for each course objective, refer to: <a href="https://doi.org/10.1001/jhac.2001

Clinical Objectives		
Upon completion of this course the student should be able to:	AACN	DEC
1. Lead safety and quality improvement activities as part of the interdisciplinary team using teamwork and collaboration	II,III,IV,V,VI,VII,IX.	IA,IB,IC,IIA,IIB,IIC,IID,IIE,IIF,IIG, IIH, IIIA,IIIB,IIIC,IVA,IVB,IVC,IVD,IV F.
2. Monitor institutional, professional and health policy to adhere to standards of practice within ethical and legal precepts.	II,III,IV,V,VI,VIII.	IA,IB,IC,ID,IIB,IIC,IID,IIIA,IIIB,IV A,IVD,IVF.
3. Utilize clinical judgment and evidence-based practice to support communication and professionalism, and enhance patient-centered care, patient education, and health	II, III,IV,V,VI,VII,VIII,IX.	IA,IB,IC,IIB,IIC,IID,IIE,IIIB,IVA,I VB,IVC,IVD.

promotion.		
	Course Objectives	
1. Integrate concepts from leadership and management, resource management, and communication theories in the provision of patient-centered care.	II,III,IV,V,VI,VIII.	IA,IB,IC,IIB,IIC,IID,IIE,IIIB,IVA,I VB,IVC,IVD.
2. Practice within a framework of professionalism, and ethical and legal precepts applicable to the nurse as leader, delegator, advocate, and coordinator and manager of health care organizations.	II,III,IV,V,VI,VII,VIII,IX.	IB,IC,IID,IIE,IVA,IVB,IVD.

Textbook & Instructional Materials

Yoder-Wise, P.S. (2023) Leading and managing in nursing 8th edition St Louis,

Missouri: Elsevier Mosby

Harvard Business Review (2017). HBR guide to emotional intelligence. Boston,

MA: Harvard Business Review Press.

Student Handbook

Refer to: Student Handbook 2023-24

Academic Misconduct Policy & Procedures

Academic Dishonesty: Cheating, collusion, and plagiarism (the act of using source material of other persons, either published or unpublished, without following the accepted techniques of crediting, or the submission for credit of work not the individual's to whom credit is given). Additional guidelines on procedures in these matters may be found in the Office of Student Conduct.

Grading

Table 1: Points allocated to each assignment

Assignments	Course %
Discussion Boards X 8	20%
Scholarly Papers X 4	40%
Group Presentation	10%
Nursing Organization Review	10%
Individual PPT Presentation	10%
Professional Development Plan	10%
Total Points	100

Table 2: Total points for final grade. There will be no rounding of grades.

Grade	Points
Α	90 to 100
В	80 to 89
С	79 to 74
D	65 to 73
F	64 and below

Projects Required

Assignments vary in each module and each assignment has its own rubric for completion and grading. Written work is to be completed and submitted electronically in the appropriate assignment (drop box) on D2L and submitted by assigned due date and time. An overall average of at least 74% is required to pass this course. Faculty reserves the right to make changes at any time to this syllabus. Students are to be accountable for all communications sent by faculty on Desire 2 Learn; therefore, you **must** check the site for announcements, assignments, and messages. Faculty prefers students use email as a means to make a specific request or to ask for content clarification. Virtual and phone appointments are available upon request. All assignments are run through Turn-it-In for a similarity plagiarism score. Scores above 20% similarity will receive a 30-point deduction. Students may revise and resubmit as many times as needed before the due date and time. Only the last submission will be graded.

Discussion Board

You must post a substantive response to each of the required questions. A substantive response is constructive and adds value to the weekly discussions. Substantive responses should be at least 150 words in length. Rarely should each require more than 250 words. Your responses need to reflect critical thought and demonstrate an understanding of the relevant concepts. All factual knowledge must be supported with appropriate citation of source. Response to the discussion board questions must be posted by 10:59 PM CST of the due date on the Discussion Board section in the appropriate Discussion Question thread as stated in the course outline. Initial discussion responses posted more than 2 days late and or in the wrong thread will not be accepted. Initial postings will receive a 10 percent deduction for each day late and will not be accepted if posted more than 2 days late. It is the responsibility of the student to post the assignment on the correct thread by 10:59 PM CST on or prior to the due date. Participation in the classroom discussion is required. In addition to posting your Initial response to the discussion questions you must post a substantive comment to at least two of your classmate's posts. Peer post may be made anytime during the week but must be made prior to the close of the week before the due date and time. Peer Posts made after the due date and close of the week will not be accepted for credit.

Late Work

Assignments more than two days late will not be accepted. Assignments submitted late which is within two days of the due date will receive a ten point deduction for each day they are late.

Important Dates

Last Day to drop with a grade of "W:" is March 25, 2024

Refer to: Drops, Withdrawals & Void

Desire-to-Learn (D2L)

Extensive use of the MSU D2L program is a part of this course. Each student is expected to be familiar with this program as it provides a primary source of communication regarding assignments, examination materials, and general course information. You can log into <u>D2L</u> through the MSU Homepage. If you experience difficulties, please contact the technicians listed for the program or contact your instructor.

Online Computer Requirements

Taking an online class requires you to have access to a computer (with Internet access) to complete and upload your assignments. It is your responsibility to have (or have access to) a working computer in this class.

Assignments and tests are due by the due date, and personal

computer technical difficulties will not be considered reason for the instructor to allow students extra time to submit assignments, tests, or discussion postings. Computers are available on campus in various areas of the buildings as well as the Academic Success Center. Your computer being down is not an excuse for missing a deadline!! There are many places to access your class! Our online classes can be accessed from any computer in the world which is connected to the internet. Contact your instructor immediately upon having computer trouble If you have technical difficulties in the course, there is also a student helpdesk available to you. The college cannot work directly on student computers due to both liability and resource limitations however they are able to help you get connected to our online services. For help, log into D2L.

Instructor Class Policies

Instructor Drop. An instructor may drop a student any time during the semester for excessive absences, for consistently failing to meet class assignments, for an indifferent attitude or for lack of engagement in the online learning environment. For example, failure to participate in online discussions as schedule and on time is considered being absent. Prior to dropping a student from the class, the instructor must give the student a verbal or written warning. An instructor's drop of a student takes precedence over the student-initiated course drop at a later date. The instructor will assign a grade of WF or F the 6th week of a 10 week summer term. After this time, the grade will be an F. The date the Office of the Registrar receives the instructor drop form is the official drop date. RN Transition students must complete all nursing courses within a two year period of time beginning with the first nursing course. RN Transition students must maintain enrollment in at least two courses per semester. If a student does not maintain enrollment for one semester they will be placed on inactive status. If a student were to withdraw for a second time from the same and or any nursing course and or received a second D or F in the same and or any nursing course, even if the student has repeated a course and received a grade of C or above the student will be dismissed from the program.

Change of Schedule

A student dropping a course (but not withdrawing from the University) within the first twelve class days of a regular semester or the first four class days of a summer semester is eligible for a 100% refund of applicable tuition and fees. Dates are published in the **Schedule of Classes** each semester.

Refund and Repayment Policy

A student who withdraws or is administratively withdrawn from Midwestern State University (MSU) may be eligible to receive a refund for all or a portion

of the tuition, fees and room/board charges that were paid to MSU for the semester. HOWEVER, if the student received financial aid (federal/state/institutional grants, loans and/or scholarships), all or a portion of the refund may be returned to the financial aid programs. As described below, two formulas (federal and state) exists in determining the amount of the refund. (Examples of each refund calculation will be made available upon request).

Disability Support Services

Midwestern State University is committed to providing equal access for qualified students with disabilities to all university courses and programs, and by law all students with disabilities are guaranteed a learning environment that provides reasonable accommodation of their disability. This guarantee is provided through Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act. The ADA reads: "No qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subject to discrimination by any such entity." The Director of Disability Support Services serves as the ADA Coordinator and may be contacted at (940) 397-4140, TDD (940) 397-4515, or 3410 Taft Blvd., Clark Student Center 168.

College Policies

Campus Carry Rules/Policies

Refer to: Campus Carry Rules and Policies

Smoking/Tobacco Policy

College policy strictly prohibits the use of tobacco products in any building owned or operated by WATC. Adult students may smoke only in the outside designated-smoking areas at each location.

Alcohol and Drug Policy

To comply with the Drug Free Schools and Communities Act of 1989 and subsequent amendments, students and employees of Midwestern State are informed that strictly enforced policies are in place which prohibits the unlawful possession, use or distribution of any illicit drugs, including alcohol, on university property or as part of any university-sponsored activity. Students and employees are also subject to all applicable legal sanctions under local, state and federal law for any offenses involving illicit drugs on University property or at University-sponsored activities.

Grade Appeal Process

Students who wish to appeal a grade should consult the Midwestern State University <u>Undergraduate Catalog</u>

Notice

Changes in the course syllabus, procedure, assignments, and schedule may be made at the discretion of the instructor.

Course Schedule

Maalaan	Wealth Objectives	Assissant
Week or	Weekly Objectives	Assignment
Module	(To be completed as independent study, building upon prior	Due Date
14. 1.4	knowledge. Self-determined competence)	Graded submissions
Week 1	ASSIGNED READINGS AND RESOURCES:	Discussion Post #1
	Textbook:	Due Friday by 10:59
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8th	pm
	edition:	
	1. Chapter 1 "Leading, Managing, and Following"	
	2. Chapter 5 "Gaining Personal Insight: Being and Effective	
	Follower and Leader"	
	Videos:	
	1. Key Skills and Competencies of a Nurse Leaders:	
	https://www.youtube.com/watch?v=aSsZU_0g7m0	
	2. Nursing Leadership Styles. Which is your style?:	
	https://www.youtube.com/watch?v=N79rpvb4dHk	
	3. What's Love got to do with it? Leadership in a New Era of	
	Healthcare: https://www.youtube.com/watch?v=Ut0vgq3zbiy	
	Journal Articles:	
	Cummings, G.G., MacGregor, T., Davey, M., Lee, H., Wong, C.A.,	
	Lo, E., Muise, M., & Stafford, E. (2010). Leadership styles and	
	outcome patterns for the nursing workforce and work	
	environment: A systematic review. International Journal of	
	Nursing Studies, 47, 363-385.	
	Downey, M., Parslow, S., & Smart, M. (2011). The hidden treasure	
	in nursing leadership: Informal leaders. Nursing Management, 19,	
	517-521.	
	Murphy, L.G. (2012). Authentic leadership: Becoming and	
	remaining an authentic nurse leader. Journal of Nursing	
	Administration, 42, 507-512	
Week 2	ASSIGNED READINGS AND RESOURCES:	Scholarly Paper #1
	Textbook:	Due Sunday by 10:59
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th	pm
	edition:	
	1. Chapter 3 "Ethical and Legal Issues in Nursing"	
	Journal Articles:	
	Cooper, R. W., Frank, G. L., Hansen, M. M., & Gouty, C. A. (2004).	
	Key ethical issues encountered in healthcare organizations: the	
	perceptions of staff nurses and nurse leaders. JONA: The Journal	
	of Nursing Administration, 34(3), 149-156.	
	Jonhstone, M. J., Da Costa, C., & Turale, S. (2004). Registered and	
	enrolled nurses' experiences of ethical issues in nursing	
	practice. Australian Journal of Advanced Nursing, The, 22(1), 24.	
	Storch, J., Makaroff, K. S., Pauly, B., & Newton, L. (2013). Take me	
	JULIAN, J., IVIANATUTI, N. J., FAUTY, D., & INEWIUTI, L. (2015). TAKE ME	l

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	to my leader: the importance of ethical leadership among formal	
	nurse leaders. Nursing ethics, 20(2), 150-157.	
	Mihyun Park, M. S. N. (2009). Ethical issues in nursing	
	practice. Journal of Nursing Law, 13(3), 68.	
	Videos:	
	Ethical Issues In Nursing: Introduction: Concepts, Values, and	
	Decision Making	
	https://www.youtube.com/watch?v=9VRPMJUyE7Y	
	Nursing Ethics: Understanding Ethics in Nursing	
	https://www.youtube.com/watch?v=8PZNI6vix8Q	
	Legal vs Ethic (with examples)	
	https://www.youtube.com/watch?v=ppCObQwDFvU	
Week 3	ASSIGNED READINGS AND RESOURCES:	Nursing Organization
Week 5	Textbook:	Review
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8th	Due Sunday by 10:59
	edition:	• •
	1. Chapter 16 "Building Effective Teams"	pm
	Journal Articles:	
	1. Matthews, J. (2012). Role of professional organizations in	
	advocating for the nursing profession. Online J Issues Nurs, 17(3).	
	2. Harper, M. G., & Bindon, S. L. (2020). Envisioning the future of	
	nursing professional development. Journal for nurses in	
	professional development, 36(1), 39-40.	
	3. Brewington, J., & Godfrey, N. (2020). The professional identity	
	in nursing initiative. The Research Journal of the National League	
	for Nursing, 41(3), 201.	
Week 4	ASSIGNED READINGS AND RESOURCES:	Discussion Post #2
	Textbook:	Initial post Due Friday
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th	by 10:59 pm and
	edition:	Peer response Due by
	1. Chapter 1 "Leading, Managing, and Following"	Sunday 10:59 pm
	Videos:	
	1. The Leader Within- Leadership Emotional Intelligence :	
	https://www.youtube.com/watch?v=nyxnpHknKUU	
	2. Developing Emotional Intelligence? :	
	https://www.youtube.com/watch?v=n9h8fG1DKhA	
	3. Workplace Violence Prevention- Emotional Intelligence:	
	https://www.youtube.com/watch?v=W1vrQEB8RMo	
	Journal Articles:	
	1. Majeed, N., & Jamshed, S. (2021). Nursing turnover intentions:	
	the role of leader emotional intelligence and team culture. <i>Journal</i>	
	of nursing management, 29(2), 229-239.	
	2. Krau, S. D. (2020). Is Emotional Intelligence an Important Trait	
	for Nurse Managers and Leaders?. Nursing Clinics, 55(1), xiii-xiv.	
	3. Reynolds, S. S. (2021). How to win friends and influence	
	people—as a nursing leader. <i>Nurse Leader</i> , 19(1), 87-89.	
	4. Sun, H., Wang, S., Wang, W., Han, G., Liu, Z., Wu, Q., & Pang, X.	
	(2021). Correlation between emotional intelligence and negative	
	, ,	1
	emotions of front-line nurses during the COVID-19 epidemic: A	
	emotions of front-line nurses during the COVID-19 epidemic: A cross-sectional study. <i>Journal of clinical nursing</i> , <i>30</i> (3-4), 385-396.	

Week 5	ASSIGNED READINGS AND RESOURCES:	Discussion Post #3
Weeks	Textbook:	Initial Post due by
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8th	Friday 10:59 pm and 2
	edition:	peer responses are
	1. Chapter 4 "Toward Justice"	due by Sunday 10:59
	Videos:	pm
	1. Cultural Competence:	piii
	https://www.youtube.com/watch?v=QKDMxLZHhPA	
	2. Becoming a Culturally Competent Nurse	
	, ,	
	https://www.youtube.com/watch?v=r62Zp99U67Y	
	3. The Importance of Cultural Competence in Healthcare:	
	https://www.youtube.com/watch?v=9wfgJ4oWouE	
	Journal Articles:	
	Marcelin, J. R., Siraj, D. S., Victor, R., Kotadia, S., & Maldonado, Y.	
	A. (2019). The impact of unconscious bias in healthcare: how to	
	recognize and mitigate it. The Journal of infectious diseases,	
	220(Supplement_2), S62-S73.	
	Weech-Maldonado, R., Dreachslin, J. L., Epané, J. P., Gail, J.,	
	Gupta, S., & Wainio, J. A. (2018). Hospital cultural competency as	
	a systematic organizational intervention: Key findings from the	
	national center for healthcare leadership diversity demonstration	
	project. Health care management review, 43(1), 30-41.	
	McCalman, J., Jongen, C., & Bainbridge, R. (2017). Organisational	
	systems' approaches to improving cultural competence in	
	healthcare: a systematic scoping review of the literature.	
	International journal for equity in health, 16(1), 1-19.	
	Booysen, L. A., & Gill, P. (2020). Creating a Culture of Inclusion	
	Through Diversity and Equity. In Management and Leadership	
	Skills for Medical Faculty and Healthcare Executives (pp. 135-144).	
	Springer, Cham.	
	Website:	
	https://qsen.org/competencies/pre-licensure-ksas/	
Week 6	ASSIGNED READINGS AND RESOURCES:	Individual PPT
	Textbook:	presentation Due by
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8th	Sunday 10:59 pm
	edition:	
	Chapter 2 "Quality and Safety"	
	Journal Articles:	
	National Patient Safety Goals PDF	
	National Patient Safety Foundation. Free from harm: Accelerating	
	patient safety improvement fifteen years after To Err Is Human.	
Week 7	ASSIGNED READINGS AND RESOURCES:	Scholarly Paper #2
	Textbook:	Due by Sunday 10:59
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th	pm
	edition:	F ***
	1. Chapter 6 "Translating Research into Practice"	
	Journal Articles:	
	Stetler, C. B., Brunell, M., Giuliano, K. K., Morsi, D., Prince, L., &	
	Newell-Stokes, V. (1998). Evidence-based practice and the role of	
	nursing leadership. JONA: The Journal of Nursing	
	I nursing leavership. Joina. The Journal of Mursing	1

	Administration, 28(7/8), 45-53. Bianchi, M., Bagnasco, A., Bressan, V., Barisone, M., Timmins, F., Rossi, S., & Sasso, L. (2018). A review of the role of nurse leadership in promoting and sustaining evidence-based	
	practice. <i>Journal of Nursing Management</i> , <i>26</i> (8), 918-932. Friesen, M. A., Brady, J. M., Milligan, R., & Christensen, P. (2017). Findings from a pilot study: Bringing evidence-based practice to	
	the bedside. <i>Worldviews on Evidence-Based Nursing</i> , <i>14</i> (1), 22-34. Cullen, L., Hanrahan, K., Farrington, M., Anderson, R., Dimmer, E., Miner, R., & Rod, E. (2020). Evidence-Based Practice Change	
	Champion Program Improves Quality Care. <i>The Journal of Nursing Administration JONA, 50</i> (3), 128-134. Videos:	
	What is Evidence Based Practice? https://www.youtube.com/watch?v=lgHv4kFZn3s	
	What Is Evidence-Based Practice in Nursing? https://www.youtube.com/watch?v=2pJvBNszxIU Levels of Evidence	
Week 8	https://www.youtube.com/watch?v=OaOzXEWIXY4	Croup Drocontation
week 8	See Resources Posted in course. Website:	Group Presentation Due Friday 10:59 pm:
	https://qsen.org/competencies/pre-licensure-ksas/	peer responses due Sunday 10:59 pm
Week 9	ASSIGNED READINGS AND RESOURCES: Textbook:	Scholarly Paper #3 Due by Sunday 10:59
	Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8th edition:	pm
	edition: 1. Chapter 1 "Leading, Managing, and Following"	
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	edition: 1. Chapter 1 "Leading, Managing, and Following" 2. Chapter 14 "Delegating: Authority, Accountability, and Responsibility in Delegation Decisions" 3. Chapter 24 "Developing Leaders, Managers and Followers" Journal Articles: Demirhan, B. S. (2020). The Effect of Leadership Behaviours of Nurse Managers on Nurses' Work Motivation. International Journal of Caring Sciences, 13(1), 381-391.	
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	edition: 1. Chapter 1 "Leading, Managing, and Following" 2. Chapter 14 "Delegating: Authority, Accountability, and Responsibility in Delegation Decisions" 3. Chapter 24 "Developing Leaders, Managers and Followers" Journal Articles: Demirhan, B. S. (2020). The Effect of Leadership Behaviours of Nurse Managers on Nurses' Work Motivation. International Journal of Caring Sciences, 13(1), 381-391. Kirkham, L. (2020). Understanding leadership for newly qualified nurses. Nursing Standard, 35(12). Robbins, B., & Davidhizar, R. (2020). Transformational leadership in health care today. The Health Care Manager, 39(3), 117-121.	
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	https://www.youtube.com/watch?v=WDOQBPYEaNs	
Week 10	ASSIGNED READINGS AND RESOURCES: Textbook: Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th edition: Chapter 7: "Gaining Personal Insight: Being an Effective Follower and Leader" Exercise 7.1 Page 165	Discussion Post #4 Due Friday by 10:59 pm and peer responses due Sunday by 10:59 pm
Week 11	ASSIGNED READINGS AND RESOURCES: Textbook: Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th edition: 1. Chapter 15 "Effecting Change, Large and Small" 2. Chapter 16 "Building Effective Teams" Videos: 1. Marian Altman Discusses Innovation and how nurses can be change agents: https://www.youtube.com/watch?v=3p5RpKS0J5A 2. Lewin's Process Model of Change Theory?: https://www.youtube.com/watch?v=20KqnFnPdRE 3. Understanding Transitions in the Change Process: https://www.youtube.com/watch?v=U4kFQa0QeG4 4. Kotter's 8 Steps for Change: https://www.youtube.com/watch?v=mdLXUApmhsg Journal Articles: DuBose, B. M., & Mayo, A. M. (2020, November). Resistance to change: A concept analysis. In Nursing Forum (Vol. 55, No. 4, pp. 631-636). Velmurugan, R. (2017). Nursing issues in leading and managing change. International Journal of Nursing Education, 9(4), 148-151. Faupel, S., & Süß, S. (2019). The effect of transformational leadership on employees during organizational change—an empirical analysis. Journal of Change Management, 19(3), 145-166.	Discussion Post #5 Due Friday by 10:59 pm and peer responses due Sunday by 10:59 pm
Week 12	ASSIGNED READINGS AND RESOURCES: Textbook: Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th edition: 1. Chapter 11 "Staffing and Scheduling" Videos: Beyond Nurse Staffing Ratios, Creating A New Reality https://www.youtube.com/watch?v=Jr2VyKFbhcg Safe Staffing Ratios Protect Patients https://www.youtube.com/watch?v=r0bAiKiRkKQ Nurse Staffing and Patient Acuity https://www.youtube.com/watch?v=fAk8g7Ah22I Journal Articles: 1. Carlisle, B., Perera, A., Stutzman, S. E., Brown-Cleere, S.,	Scholarly Paper #4 Due by Sunday 10:59 pm

	Parwaiz, A., & Olson, D. M. (2020). Efficacy of using available data to examine nurse staffing ratios and quality of care metrics. <i>Journal of Neuroscience Nursing</i> , <i>52</i> (2), 78-83. 2. Hill, B. (2020). Changes to nurse-to-patient ratios in intensive care during the pandemic. <i>British Journal of Nursing</i> , <i>29</i> (21), 1238-1240. 3. Shah, M. K., Gandrakota, N., Cimiotti, J. P., Ghose, N., Moore, M., & Ali, M. K. (2021). Prevalence of and Factors Associated With Nurse Burnout in the US. <i>JAMA network open</i> , <i>4</i> (2), e2036469-e2036469.	
Week 13	ASSIGNED READINGS AND RESOURCES: Textbook: Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th edition: 1. Chapter 8 "Communication and Conflict" 2. Chapter 16 "Building Effective Teams" Videos: 1. Interpersonal Conflict Management Strategies: https://www.youtube.com/watch?v=9VWnyRZ0PmU 2. Conflict Management: https://www.youtube.com/watch?v=Zex9Mtfn2V0 3. Communication in Leadership: https://www.youtube.com/watch?v=lnklt_WNick Journal Articles: 1. Brinkert, R. (2010). A literature review of conflict communication causes, costs, benefits and interventions in nursing. Journal of nursing management, 18(2), 145-156. 2. Grubaugh, M. L., & Flynn, L. (2018). Relationships among nurse manager leadership skills, conflict management, and unit teamwork. JONA: The Journal of Nursing Administration, 48(7/8), 383-388. 3. Labrague, L. J., Al Hamdan, Z., & McEnroe-Petitte, D. M. (2018). An integrative review on conflict management styles among nursing professionals: implications for nursing	Discussion Post 6 Due Friday by 10:59 pm and peer responses due Sunday by 10:59 pm
Week 14	management. <i>Journal of nursing management</i> , 26(8), 902-917. ASSIGNED READINGS AND RESOURCES:	Professional
	Textbook: Yoder-Wise, P.S. (2023) Leading and managing in nursing, 8 th edition: 1. Chapter 23 "Managing Your Career" Videos: A Professional Development Plan to Level-up Your Life https://www.youtube.com/watch?v=Xf0gYcEhols You're Always On: Your Career Development Cycle https://www.youtube.com/watch?v=22LGzSisSLY	Development Plan Due By Thursday 10:59 pm
Week 15	ASSIGNED READINGS AND RESOURCES: Textbook: Yoder-Wise, P.S. (2023) Leading and managing in nursing,	Discussion Post # 7 Due Friday by 10:59 pm and peer

	8 th edition:	responses due Sunday
	1. Chapter 2 "Quality and Safety"	by 10:59 pm
	2. Chapter 9 "Healthcare Organizations and Structures"	
	Videos:	
	1. IHI's Patient Safety Essentials:	
	https://www.youtube.com/watch?v=GyBJms7EXDQ	
	2. Intro to The Joint Commission- Inside the Survey and Beyond	
	the	
	Standards: https://www.youtube.com/watch?v=RIGsy0J5ydA	
	3. Establishing a Culture of Patient Safety:	
	https://www.youtube.com/watch?v=VVIRcJ9cmT4	
	4. Creating a Safety Culture:	
	https://www.youtube.com/watch?v=45sTAccfyZQ	
	Journal Articles:	
	1. Lal, M. M., & Pabico, C. G. (2021). Magnet® and Pathway:	
	Partners for Nursing Excellence. JONA: The Journal of Nursing	
	Administration, 51(4), 175-176.	
	2. Jha, A. K. (2018). Accreditation, quality, and making hospital	
	care better. <i>Jama</i> , <i>320</i> (23), 2410-2411.	
	3. Ellerbe, S., & Regen, D. (2012). Responding to health care	
	reform by addressing the Institute of Medicine report on the	
	future of nursing. JONA's Healthcare Law, Ethics and	
	Regulation, 14(4), 124-128.	
Week 16	ASSIGNED READINGS AND RESOURCES:	Discussion Post # 8
	Textbook:	Due Friday by 10:59
	Yoder-Wise, P.S. (2023) Leading and managing in nursing,	pm
	8 th edition	No Peer Reponses due
	*** Note course closes at Midnight and you will not have access-	this week.
	No Late Submissions***	