

Course Syllabus: Organizational Behavior
Dillard College of Business Administration
MGMT 3013 Section 101 TR 11 am-12:20 pm Room 129
Fall 2025

Contact Information

Instructor: Dr. Niyati Kataria Office: Dillard Building 204

Office hours: Tuesday: 12:30 pm-3:30 pm, Wednesday:12:30pm -4:30 pm, Thursday: 12:30 pm-3:30 pm, and by appointment. (Note: Per university rules, we are only required to keep five hours, but I will try and be present for all ten hours listed here. If I cannot for some reason, I will post a note on my door. Strongly recommend booking an appointment time even during office hours, as I often have several students who want to meet just before the assignment deadline, and you might not be able to see me unless you get on my calendar.

Click here to enter text.

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Course Description

Organizational behavior (OB) is an interdisciplinary field. It imports, integrates, and expands upon theory and research from areas such as psychology, sociology, economics, political science, anthropology, and communication. It emphasizes putting what we have learned from these fields into the context of the workplace. So, it is an "applied social science." You could also say that OB focuses on the human element of organizations, as opposed to elements such as finance, marketing, operations, etc.

OB focuses on three main levels of analysis – the individual, the group, and the organization – and the course is designed around these accordingly. We will cover numerous topics that are of current interest in the OB field and in management.

Textbook & Instructional Materials

- 1. Kreitner, R. & Kinicki, A. (2013). *Organizational Behavior* (10th Ed.). McGraw-Hill Irwin. ISBN 0078029363 (not required but highly recommended). Note: this older edition is not available at the MSU bookstore, but you should be able to find an affordable copy on Amazon or Chegg, etc. There is a reference copy available at our library.
- 2. D2L course site: Lecture slides are available to download from the web at our class web page on D2L. I suggest you come to each class with the slides printed

out. That will enable you to take good, quality notes and better understand the material.

Student Handbook

Refer to: Student Handbook

Academic Misconduct Policy & Procedures

Academic Dishonesty: Cheating, collusion, and plagiarism (the act of using source material of other persons, either published or unpublished, without following the accepted techniques of crediting, or the submission for credit of work, not the individual to whom credit is given). Additional guidelines on procedures in these matters may be found in the Office of Student Conduct.

Office of Student Conduct

Moffett Library

Moffett Library provides resources and services to support students' studies and assignments, including books, peer-reviewed journals, databases, and multimedia materials accessible both on campus and remotely. The library offers media equipment checkout, reservable study rooms, and research assistance from librarians to help students effectively find, evaluate, and use information. Get started on this Moffett Library webpage to explore these resources and learn how to best utilize the library.

Course Prerequisite(s)

Junior standing or above or consent of the chair.

My Expectation

I prefer to treat my students as responsible adults who have made an active choice to be where they are. Since the choice is yours, I expect that you will not only be attentive and present but also utilize the available resources, including group discussion, group projects, experiential learning activities, video clips, and lecture-discussions to your advantage to get the most out of this class.

I expect that you will come to class regularly and actively contribute to teamwork, classroom discussions, and classroom activities. An environment of respect is very important to me, and I expect that you will respect me and the other students in the classroom— no comments will be tolerated that are rude, demeaning, slanderous, prejudicial, or offensive. Also, please refrain from private conversations during the lecture/discussion. I reserve the right to significantly lower the participation grade of a person who takes away from a positive and constructive classroom environment. In some cases, I might even ask such a person to leave the room if it is disturbing my class.

If there are university excused reasons because of which you will not be able to attend or complete assignments on time, I expect that you will discuss the same

with me in advance and not after the due date/missed class. Email is the best way to reach me. I check my email on my phone, and so I am very accessible through email. Also, please see the late work section in this syllabus for expectations on official paperwork that would need to be filed with the students' rights and responsibilities office if you need an assignment extension or need to miss class.

Grading

Your grade will be based on four major criteria.

- 1. **Quizzes**. During the semester, I will administer several quizzes. Quizzes will be given on the day when we complete the chapter or the class following that day (see * dates on syllabus). They will cover only that chapter. To prepare for these quizzes, pay attention and take good notes during the class lecture and watch any available class lecture zoom recordings posted on D2L. Anything we covered in class about that chapter is a possible area for quiz questions. Quizzes are all multiple-choice and true-false questions only. There will be 8 quizzes worth 14 points each. I will drop your lowest score. And, because 7*14=98, I'll automatically add 2 points to everyone's total. So, 100 points will be possible in total for quizzes. If you are absent for a non-university-approved reason, you miss the chance to take the quiz, and there is no other way to make up these points.
- 2. <u>Team Activity Analysis</u>. Organizational behavior is an applied social science. That means we try to apply the theories and concepts of the field to "real-world" situations. The activity analysis is an opportunity for you to do just that. Self-exploration and self-awareness are valuable skills that will allow you to progress in organizational and community life. See the supplemental document on D2L for details on how to write up the various deliverables of the team activity analysis.
- 3. **Exams.** The intent of the exams will be to test your ability to synthesize the course's basic theories, applications, and personal insights. I will give a thorough topic list (study guides) to help you prepare for the exams. This way, you will know exactly what areas to study and how to study them. I believe exams should be developmental, not just evaluative. That means I think you should learn a lot while preparing for and taking the exam. 100 points will be possible from each exam. Questions will be drawn from the slides, handouts, lectures, video clips, & class exercises. The majority of questions will be multiple-choice and true-false, but I will also have some short-answer questions.

I have a slightly different technique for scoring that I think you will find very fair. Since no test is ever perfect, and since you shouldn't be held to an impossible standard, I will base the maximum possible score on how well the top students in the class performed. The top scores from the class will be averaged; that becomes the 100% score. For example, if the top scores in the class were 98 and 96, I would average those to get a 97. Then, 97 would become the equivalent of 100%. Everyone then gets 3 points (100-97) added to their raw score. So, if you had a raw score of 89 (which is just shy of an A),

your new score on the test would become 89+3=92 (which bumps you up to an A). Please note: This scoring procedure assumes that at least two students earn a raw score in the A range. If fewer students than that earn an A, then we discuss how to handle it in class. Note: Exams are not cumulative

4. <u>Attendance/participation/contribution</u>. You are expected to attend all sessions. I will take attendance at the beginning of class, and part of how I judge class participation is based on attendance. In addition to the physical presence of your body, I expect that you will actively participate in the many learning activities we will engage in. These include experiential learning exercises, group tasks, and class discussions. Also, it is expected that all students contribute to a healthy, productive learning environment by showing respect for one another. I will use your participation as a quantitative judgment with your grade; in other words, there is a structure of accountability to which you will be held, as explained below.

I will assess specific points in this category. Here's what I do. There are **27 classes** that you can participate in (i.e., all lecture/activity classes, not including the first day and exam days). I will grade participation for 20 of those classes. In other words, you will be graded for each of the 27 days for class participation, but only your top 20 (of 27) participation grades will count towards the final participation grade. The grading scale for each day is out of 10 points. To make this part of the evaluation as objective as possible, and more importantly, as equitable as possible, participation scores will be given for each class period based upon the following scale:

- 0 Not in class
- 1-3 Disrupting attention
- 4-7 Partial attention
- 8 Full attention (FA)
- 8.5-10 FA with contribution demonstrating comprehension

Not in class—if you are not in a class for whatever reason, your participation for that class clearly warrants a score of 0—no other evaluation can be made in such a case and still be equitable to all of those in class. Missing a class has a major impact on the invaluable learning experience that participation in class provides. However, emergencies and unexpected events do arise, and thus, missing a class may be unavoidable. To allow for this reality, the final participation score (i.e., that which counts toward the final overall grade) will consist of the twenty (20) participation scores of the students' highest participation scores.

<u>Disrupting attention</u>—The most common examples of disrupting attention are repeatedly interrupting class with personal business (i.e., cell phones, walking in and out of class to use the restroom or take phone calls, etc.) as well as excessive side discussions with classmates.

<u>Partial attention</u>—if you are only able to be there for a part of the class, for whatever reason, equity dictates that you receive only partial credit for participation. Other forms of partial attention include, but are not limited to,

reading the newspaper, sleeping/nodding off, taking care of some other business during class time (i.e., studying for other classes), text messaging, surfing the internet, having any side discussions with teammates at any time during class apart from team activities, etc.

<u>Full attention</u> involves being in class, following the discussion, and at least attempting to answer questions if they are asked directly to you, since I might ask for your opinion directly after posing a class question to check on your attention.

<u>Contributions</u> consist of meaningful additions to the discussion. This inherently requires listening to and respecting other people's points of view (but by no means does this mean that you must agree with them). Also, it means that you should not withhold questions for the risk of looking (or feeling) stupid. Relevant questions are always a contribution. Quantity may also play a role here; your contribution to the discussion to help it move along is quite often appreciated. Note: Non-substantive questions asked to try and evoke laughter from the class or provoke the instructor will be treated as disrupting attention. If you contribute outstanding comments and insights into the class discussion, you will earn between 9.5 and 10 points.

What is participation and contribution?

- raising and answering questions
- sharing ideas, observations, and personal experiences
- pointing out relevant data
- generating potential solutions
- relating and synthesizing the ideas of others
- pointing out relationships to earlier discussions
- helping others develop their views and ideas
- not being satisfied with shallow analysis and/or pat answers

A seating chart will be utilized from class 2 onwards and is determined by the seating arrangement of the teams. This grading structure means that if you are excessively absent from class, leave early often, miss key activities, or are obstructive to smooth class participation, it will significantly affect your participation score and, in turn, your final grade accordingly. Because of the nature of the experiential learning in the class, attendance and participation are critical. This means you can have a raw score of between 0 and 200 points for participation. This will be halved to get a final participation grade out of 100.

NOTE 1: Days on which activities are scheduled will count as 'bonus days'. This means that you will earn a full 10 points on these days as long as you are present in class on time and participate in the activity. There are six definite bonus days (all activity days minus the Team profile activity day). Additional bonus days may also be announced during the semester. These bonus days can count towards the final 20 participation scores (if they are amongst your top 20 high scores throughout the semester).

NOTE 2: Also note that your daily participation score will not be posted on D2L. While I will be keeping track of your participation score for that day at the end of each class, I will, however, only calculate and post your final participation

score at the end of the semester. This means that you need to self-monitor to ensure that you are following the rules and are not missing class excessively. If I notice that you are missing class a lot or are disrupting class more than once, you might receive one warning email from me.

Here is the breakdown of your grades:

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SOURCE	POSSIBLE POINTS				
Quizzes	100 points (i.e., your top 7 quizzes with				
	14 points possible for each=98 points				
	+ 2 extra points. Reminder: there will				
	be 8 quizzes and I will drop the lowest				
	score to count your top 7 quiz scores.)				
Class Participation	100 points				
Exams 1, 2, and 3	100 points each (300 total)				
Team Activity Analysis	100 points				
Grand total	600 possible points				

A = 540-600 (90-100%)

B = 480-539 (approx.: 80-89%)

C = 420-479 (approx: 70-79%)

D = 360-419 (approx.:60-69%)

F = Below 360

Extra Credit:

There is no extra credit as of the date of creating this syllabus. If I am able to offer one later in the semester, then you will be emailed about the opportunity. No individual extra credit is available for any gradable component missed.

Late Work:

Unless you have a university-approved reason, I will not accept any late submissions. To have your reason for late work or missing class receive university-approval, please submit all your evidence (e.g., doctor's notes, etc.) to the **Student Rights and Responsibilities office** using the Absence Letter Request Form (found at this link: Absence Letter Request Form). If the Student Rights and Responsibilities office accepts the evidence you have provided, they will email all your professors requesting that we work with you. Without this email, I am unable to assist you if you miss assignments or class due to being sick, someone passing or an injury/accident.

Professional Conduct

Students in this course are expected to behave professionally at all times. This includes their classroom conduct, team interactions, presentations, and correspondence with the instructor. E-mails to the instructor that are not professional (with a proper salutation and signature, for example) will be returned unanswered. This course will be run as a business: if your classroom behavior is not business-like, you will be asked to leave. Behaviors considered unacceptable are:

- Showing up late
- Texting or using another small electronic device (such as a smart watch or smart glasses)
- o Sleeping
- o Coming unprepared
- Using laptops unless you have an ADA accommodation to do so
- Leaving early

File Submission

All files for this course will be submitted to D2L. You will submit all team project-related assignments online (anytime from when the deadline for the assignment is announced in class to 11:59 p.m. of the deadline date).

Important Dates for Fall 2025:

Last day for term schedule changes: Aug 28

Deadline to file for graduation: Sep 22

Last Day to drop with a grade of "W:" Nov 24

Refer to: <u>Drops, Withdrawals & Void</u>

Desire-to-Learn (D2L)

Extensive use of the MSU D2L program is a part of this course. Each student is expected to be familiar with this program as it provides a primary source of communication regarding assignments, examination materials, and general course information. In addition, I will attempt to zoom record every class lecture and post the recording to the class D2L page so that you are able to review these ahead of quizzes or exams. You can log into D2L through the MSU Homepage. If you experience difficulties, please contact the technicians listed for the program or contact your instructor.

Change of Schedule

A student dropping a course (but not withdrawing from the University) within the first 12 class days of a regular semester or the first four class days of a summer semester is eligible for a 100% refund of applicable tuition and fees. Dates are published in the Schedule of Classes each semester.

Refund and Repayment Policy

A student who withdraws or is administratively withdrawn from Midwestern State University (MSU) may be eligible to receive a refund for all or a portion of the tuition, fees, and room/board charges that were paid to MSU for the semester. However, if the student received financial aid (federal/state/institutional grants, loans, and/or scholarships), all or a portion of the refund may be returned to the financial aid programs. As described below, two formulas (federal and state) exist in determining the amount of the refund. (Examples of each refund calculation will be made available upon request).

Services for Students with Disabilities

In accordance with Section 504 of the Federal Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, Midwestern State University endeavors to make reasonable accommodations to ensure equal opportunity for qualified persons with disabilities to participate in all educational, social, and recreational programs and activities. After notification of acceptance, students requiring accommodations should make an application for such assistance through Disability Support Services, located in the Clark Student Center, Room 168, (940) 397-4140. Current documentation of a disability will be required in order to provide appropriate services, and each request will be individually reviewed. For more details, please go to <u>Disability Support Services</u>.

College Policies

Campus Carry Rules/Policies

Refer to: Campus Carry Rules and Policies

Smoking/Tobacco Policy

College policy strictly prohibits the use of tobacco products in any building owned or operated by WATC. Adult students may smoke only in the outside designated smoking areas at each location.

Alcohol and Drug Policy

To comply with the Drug-Free Schools and Communities Act of 1989 and subsequent amendments, students and employees of Midwestern State are informed that strictly enforced policies are in place which prohibit the unlawful possession, use, or distribution of any illicit drugs, including alcohol, on university property or as part of any university-sponsored activity. Students and employees are also subject to all applicable legal sanctions under local, state, and federal law for any offenses involving illicit drugs on University property or at University-sponsored activities.

Campus Carry

Effective August 1, 2016, the Campus Carry law (Senate Bill 11) allows those licensed individuals to carry a concealed handgun in buildings on public university campuses, except in locations the University establishes as prohibited. The new Constitutional Carry law does not change this process. Concealed carry still requires a License-to-carry permit, and openly carrying handguns is not allowed on college campuses. For more information, visit Campus Carry.

Active Shooter

The safety and security of our campus is the responsibility of everyone in our community. Each of us has an obligation to be prepared to appropriately respond to threats to our campus, such as an active aggressor. Please review the information provided by the MSU Police Department regarding the options and strategies we can all use to stay safe during difficult situations. For more information, visit MSUReady – Active Shooter. Students are encouraged to watch

the video entitled "Run. Hide. Fight." which may be electronically accessed via the University police department's webpage: "Run. Hide. Fight."

Grade Appeal Process

Students who wish to appeal a grade should consult the Midwestern State University $\underline{\sf MSU\ Catalog}$

Syllabus Change Policy:

This syllabus is a general outline of material covered, learning goals, grading procedures, and student performance requirements. Material covered, dates of tests, and percent of total grade may vary as necessitated by the pace the material is covered and any unforeseen class interruptions such as weather cancellations, online access issues, or instructor illness.

Course Schedule:

<u>Section</u>	Week	Day	<u>Topic</u>	Chapter	Major Activity
1		26 Aug	Overview of Organizational		
	1		Behavior	1	
1	1	28 Aug	Finish Chapter 1	1	
1		2 Sep	Team Charter		Team Charter. Final report due:
	2 2		activity day		Sep 17
1	2	4 Sep	Job Attitudes	6*	
1	3	9 Sep	Perception & Attribution	7	
1	3	11 Sep	Finish Chapter 7	7*	
1		16 Sep			Bomb Shelter Final Report
	4		Activity day		due: Oct 1
1	4	18 Sep	Individual Differences & Emotion	5	
1	5	23 Sep	Finish Chapter	5*	Team Profile. Final Report due: Oct 8
1	5	25 Sep	Communication	14*	due. Oct 8
-	6	30 Sep	EXAM 1	<u> </u>	
2	6	2 Oct	Groups	10	
2	7	7 Oct	Finish Chapter 10 + Activity	10*	CSI activity
2			-,		,
	7	9 Oct	Teams	11	

<u>Section</u>					<u>Major</u>
	<u>Week</u>	<u>Day</u>	<u>Topic</u>	Chapter	
2					Rest of the
					4 Task-type
		14 Oct			activities.
					Final report
					for 4 task-
			Finish		type
			Chapter 11 +		activities
	8		Activity	11*	due: Nov 3
2		16 Oct	Decision		
			Making &		
	8		Ethics	12	
2		21 Oct	Chapter 12		
	9		continued	12*	
2		23 Oct			Survival
					Scenario 1
					Final report
					due: Group
					write-up
					Nov 12, Ind
					Write-up:
	9		Activity day		Nov 19
2		28 Oct			Survival
					Scenario 2.
					Final report
					due: Group
					write-up
					Nov 12, Ind
					Write-up:
	10		Activity day		Nov 19
2		30 Oct	Conflict &		
	10		Negotiation	13*	
2		4 Nov	Power &		
	11		Politics	15*	
	11	6 Nov	EXAM 2		
2	12	11 Nov	Leadership	16*	
		13 Nov	Change and		
	12		Stress	18	
3		18 Nov	Finish		
	13		Chapter 18	18*	
3		20 Nov	Organization		
	13		Design	17*	
3		25 Nov	Organization		
			Culture &		
	14		Socialization	3*	

3		27 Nov	International		
	14		Culture	4	
3		2 Dec	Finish		
	15		Chapter 4	4*	
3		4 Dec	Buffer day (in		
			case we miss		
			a day due to		
			weather or		
			instructor		
			illness,		
			everything		
			moves one		
			day down to		
			utilize this		
	15		day)		
	16	TBA	Exam 3		

Note: * marks any day (or the class following that day) when we can have a quiz on that chapter. I will announce quizzes one class ahead of time.